



# Relatório Mensal de Disponibilidade dos Clientes do POP-BA/RNP

Set/2017

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**PONTO DE PRESENÇA DA REDE NACIONAL DE ENSINO E PESQUISA NA BAHIA  
SUPERINTENDÊNCIA DE TECNOLOGIA DA INFORMAÇÃO  
UNIVERSIDADE FEDERAL DA BAHIA**

# Apresentação

Apresentamos neste documento o relatório mensal de disponibilidade dos clientes do PoP-BA/RNP. O relatório contém as informações indicadas na solicitação da RNP aos PoPs para o registro local dos chamados envolvendo os clientes do PoP-BA. Além disso, a RNP utiliza o relatório para gerar uma carta de notificação para as operadoras em relação ao contrato de serviço.

Os dados deste relatório são provindos dos tickets abertos em nossa ferramenta de acompanhamento de chamados e não diretamente através de todas as quedas capturadas pelo sistema de monitoramento. Caso contrário, a demanda de mão-de-obra seria muito alta. Por exemplo, apenas os problemas de circuito que excedem 10 minutos de indisponibilidade são tratadas por nossa equipe. Logo, os dados aqui apresentados são aproximados da disponibilidade real dos circuitos.

Nas páginas seguintes, serão definidos os campos de cada tabela, bem como as informações referentes a **Indisponibilidades por tipo de falha**, **Relatório de chamados abertos** e **Indisponibilidades causadas pelas operadoras**.

# Glossário

**Cliente** Campus de uma Instituição atendida pelo PoP-BA. O cliente pode ser qualificado junto à RNP em três categorias: Clientes Primários, Clientes Secundários, Clientes Temporários. A abertura e acompanhamento de chamados nas operadoras são obrigação do PoP-BA apenas para Clientes Primários.

**Designação do circuito** Conjunto alfanumérico de caracteres que identifica unicamente um circuito de dados de uma dada operadora

## Tipo de Falha

**desconhecido** Causa da indisponibilidade desconhecida

**eletrica** Indisponibilidade causada por falha no fornecimento de energia elétrica do cliente

**operadora** Indisponibilidade causada por falha da operadora (problema com equipamento, cabeamento e etc...) atendendo o cliente

**roteador** Indisponibilidade causada por falha de software/hardware no roteador

**prog-pop** Indisponibilidade causada por manutenção programada solicitada pelo PoP-BA

**prog-operadora** Indisponibilidade causada por manutenção programada solicitada pela operadora

**prog-cliente** Indisponibilidade causada por manutenção programada solicitada pelo cliente

**prog-daero** Indisponibilidade causada por manutenção programada solicitada pela DAERO/RNP

**staff-pop** Indisponibilidade decorrente de ação direta do PoP-BA, incluindo desligamento acidentais, manobra inadequada no cabeamento, problema de acesso físico ao PoP-BA(para manutenção de operadoras, por exemplo), entre outros.

**staff-cliente** Indisponibilidade decorrente de ação direta do cliente, incluindo desligamento acidentais, manobra inadequada no cabeamento, problema de acesso físico a instituição(para manutenção de operadoras, por exemplo), entre outros.

**Data/Hora da queda** Momento em que o circuito ficou indisponível

**Data/Hora da normalização** Momento em que o circuito retornou à sua condição operacional normal

**Tiquete no PoP** Número que identifica o registro do problema na ferramenta de chamados do PoP-BA

**Chamado na operadora** Número que identifica a solicitação de reparo, manutenção ou averiguação de problemas em um circuito de dados contratado. No caso do chamado não ter sido registrado na operadora, o número será representado por três hifens (—).

**SLA** O termo “SLA” refere-se a *Service Level Agreement*, ou Acordo de Nível de Serviço em português – com a sigla “ANS”. O contrato de serviço entre a RNP e as operadoras indica que o serviço deve ficar disponível 99.6% do tempo em um mês.

**Disponibilidade** Indica a porcentagem de tempo em que o circuito se manteve em funcionamento ao longo do mês. Caso o valor de Disponibilidade seja menor do que o valor do SLA para o circuito, a caixa muda da cor verde para a cor vermelha.

**Núm. de paradas** Número de chamados resolvidos durante o mês em questão. Essas paradas estão relacionadas com todas as falhas citadas acima.

**Minutos indisponíveis** Tempo total de indisponibilidade do circuito.

**Minutos excedidos** Tempo de indisponibilidade que excedeu o SLA.

# Indisponibilidade por tipo de falha referente ao mês de Set/2017 (clientes primários)

Topo

Cliente	Designação do circuito	Horas indisponíveis - tipo de falha										total	
		eletrica	operadora	roteador	prog-pop	prog-operadora	prog-cliente	prog-daero	staff-pop	staff-cliente	desconhecido		
CNEN-DICAE	CTT5011696	00:00:00	16:10:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	16:10:00
Embrapa-CNPMF	CZM032915A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:38:00	02:38:00
IFBA-Camacari	CAR54080616A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:13:00	00:13:00
IFBA-Eunapolis	BAL2000006	00:57:00	01:22:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	12:51:00	18:56:00
IFBA-FeiraSantana	BAL2000007	00:00:00	01:23:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:13:00	06:36:00
IFBA-Irece	SDRIEE/LC/13072017	00:00:00	06:53:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	12:38:00	19:31:00
IFBA-Jacobina	JBN 5018116	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	08:39:00	08:39:00
IFBA-Jequie	SDR XYF JEE 0EW DP*V 0002	00:00:00	00:49:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:49:00
IFBA-Juazeiro	PW-BA-PE	00:00:00	29:20:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:12:00	29:32:00
IFBA-PauloAfonso	PALRN P01	09:16:00	01:04:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:30:00	10:50:00
IFBA-PortoSeguro	BAL2000013	00:26:00	38:25:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:14:00	44:05:00
IFBA-SantoAmaro	SNA53192913A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:14:00	00:14:00
IFBA-SimoesFilho	MTR-RNP-59	00:34:00	16:32:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	17:06:00
IFBA-StoAntonioJesus	SNJRN P01	05:19:00	129:24:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	26:59:00	161:42:00
IFBA-Valenca	BAL2000001	00:00:00	01:34:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:13:00	06:47:00
IFBA-VitConquista	SDRXYFVCARNPDP*V0001	00:00:00	00:43:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:43:00
IFBaiano-Catu	SDRCAU/LC/11072017	00:00:00	03:18:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:23:00	03:41:00
IFBaiano-GovMangabeira	BAL2000014	00:00:00	01:32:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:13:00	06:45:00
IFBaiano-Guanambi	273667	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:30:00	96:30:00
IFBaiano-SrBonfim	SDRSBM/LC/12072017	00:00:00	05:04:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:04:00
	SDRSBM/LC/12072017-IFBAIANO	00:00:00	06:09:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	11:15:00	17:24:00
IFBaiano-StaInes	SDR 5590523	00:00:00	00:00:00	00:00:00	00:18:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:30:00	05:48:00
	SDR 5590529	00:00:00	00:00:00	00:00:00	00:18:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:30:00	05:48:00
IFBaiano-TeixeiraFreitas	SDRXYFTA0FDDP*V0001	00:00:00	01:29:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:29:00
IFBaiano-Urucuca	UUU 5010435	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:35:00	00:35:00
	UUU 5010436	00:00:00	00:41:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:41:00
IFBaiano-Valenca	BAL2000002	00:00:00	01:33:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:11:00	06:44:00
UFBA-VitConquista	SDRXYFVCA0GWD*V0001	01:10:00	06:01:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	07:11:00
UFOB-Barreiras	BES081314A	00:00:00	03:53:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:53:00
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	08:51:00	31:29:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	11:55:00	112:15:00
UFOB-SantaMariaVitoria	SDRSMV/LC/18092017	00:00:00	02:27:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	23:58:00	26:25:00
UFRB-Amargosa	TU-RNP-AMA01	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:12:00	00:12:00
UFRB-Cachoeira	CHE077313A	36:31:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:14:00	36:45:00
UFRB-CasaMoeda	CHE079113A	64:04:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	08:34:00	72:38:00
UFRB-CruzAlmas	CZM077013A	00:22:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:15:00	00:37:00
UFRB-FeiraSantana	BAL2000016	00:00:00	01:36:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:11:00	06:47:00
UFRB-SantoAmaro	SAMRNP01	00:52:00	11:58:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:51:00	14:41:00
	SNA001184317A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:45:00	00:45:00
UFRB-StoAntonioJesus	SDRSAJ UFRB/03092015	00:00:00	38:46:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	38:46:00
UFSB-TeixeiraFreitas	SDRXYFTA0EYDP*V0005	00:00:00	00:39:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:39:00
UNILAB-SaoFranciscoConde	SDR-SFC-UNILAB_01	08:32:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:21:00	10:53:00
	SFCRNP01	08:28:00	05:40:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	22:16:00	36:24:00
UNIVASF-PauloAfonso	PALRN P02	09:04:00	01:05:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:29:00	10:38:00
	SDRPAF/LC/15092017	00:00:00	08:14:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	08:14:00
UNIVASF-SrBonfim	SDRSBM/LC/12072017-UNIVASF	00:00:00	29:24:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:33:00	34:57:00
	SDRSBM/LC/12072017-UNIVASF	00:00:00	05:02:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	11:14:00	16:16:00

# Relatório de chamados abertos no mês de Set/2017 (clientes primários)

Topo

Cliente	Designação do circuito	Data/Hora da queda	Data/Hora da normalização	Tempo Indis	Tiquete no PoP	Chamado na operadora
CNEN-DICAE	CTT5011696	2017.09.12, 16:46	2017.09.13, 09:20	16:10:00	20625	77871374858
Embrapa-CNPMPF	CZM032915A	2017.09.03, 17:47	2017.09.03, 18:01	00:14:00	20526	—
Embrapa-CNPMPF	CZM032915A	2017.09.11, 21:09	2017.09.11, 22:52	01:43:00	20602	—
Embrapa-CNPMPF	CZM032915A	2017.09.24, 00:19	2017.09.24, 01:00	00:41:00	20739	—
IFBA-Camacari	CAR54080616A	2017.09.03, 17:47	2017.09.03, 18:00	00:13:00	20525	—
IFBA-Eunapolis	BAL2000006	2017.09.02, 19:09	2017.09.02, 21:20	02:11:00	20518	—
IFBA-Eunapolis	BAL2000006	2017.09.06, 17:48	2017.09.06, 19:58	01:22:00	20561	20170008399
IFBA-Eunapolis	BAL2000006	2017.09.22, 03:12	2017.09.22, 06:15	03:03:00	20719	—
IFBA-Eunapolis	BAL2000006	2017.09.23, 14:12	2017.09.23, 21:49	07:37:00	20736	—
IFBA-Eunapolis	BAL2000006	2017.09.25, 16:25	2017.09.25, 17:22	00:57:00	20754	—
IFBA-Eunapolis	BAL2000006	2017.09.26, 10:11	2017.09.26, 13:57	03:46:00	20759	—
IFBA-FeiraSantana	BAL2000007	2017.09.02, 19:09	2017.09.02, 21:19	02:10:00	20517	—
IFBA-FeiraSantana	BAL2000007	2017.09.06, 17:48	2017.09.06, 19:58	01:23:00	20562	20170008398
IFBA-FeiraSantana	BAL2000007	2017.09.22, 03:12	2017.09.22, 06:15	03:03:00	20720	—
IFBA-Irece	SDRIEE/LC/13072017	2017.09.02, 05:08	2017.09.02, 06:42	01:34:00	20508	—
IFBA-Irece	SDRIEE/LC/13072017	2017.09.06, 21:49	2017.09.07, 07:30	09:41:00	20569	—
IFBA-Irece	SDRIEE/LC/13072017	2017.09.13, 09:26	2017.09.13, 13:51	03:45:00	20631	0001776
IFBA-Irece	SDRIEE/LC/13072017	2017.09.22, 15:56	2017.09.22, 18:12	01:10:00	20731	1812
IFBA-Irece	SDRIEE/LC/13072017	2017.09.24, 12:07	2017.09.24, 13:30	01:23:00	20740	—
IFBA-Irece	SDRIEE/LC/13072017	2017.09.29, 20:22	2017.09.29, 22:20	01:58:00	20788	—
IFBA-Jacobina	JBN 5018116	2017.09.30, 11:08	2017.09.30, 19:47	08:39:00	20794	—
IFBA-Jequie	SDR XYF JEE 0EW DP*V 0002	2017.09.20, 14:24	2017.09.20, 15:43	00:49:00	20710	2017624827963
IFBA-Juazeiro	PW-BA-PE	2017.09.12, 12:42	2017.09.12, 12:54	00:12:00	20620	—
IFBA-Juazeiro	PW-BA-PE	2017.09.19, 09:07	2017.09.19, 09:57	00:27:00	20690	26139649
IFBA-Juazeiro	PW-BA-PE	2017.09.29, 00:29	2017.09.30, 05:22	28:53:00	20792	—
IFBA-PauloAfonso	PALRNP01	2017.09.09, 00:25	2017.09.09, 00:55	00:30:00	20581	—
IFBA-PauloAfonso	PALRNP01	2017.09.15, 14:20	2017.09.18, 15:30	06:11:00	20665	28932
IFBA-PauloAfonso	PALRNP01	2017.09.21, 09:46	2017.09.21, 11:44	01:35:00	20715	29084
IFBA-PauloAfonso	PALRNP01	2017.09.26, 06:19	2017.09.26, 07:49	01:30:00	20757	—
IFBA-PauloAfonso	PALRNP01	2017.09.27, 06:12	2017.09.27, 07:16	01:04:00	20765	—
IFBA-PortoSeguro	BAL2000013	2017.09.02, 19:09	2017.09.02, 21:20	02:11:00	20516	—
IFBA-PortoSeguro	BAL2000013	2017.09.06, 17:48	2017.09.06, 19:58	01:25:00	20563	20170008397
IFBA-PortoSeguro	BAL2000013	2017.09.14, 20:39	2017.09.17, 00:07	37:00:00	20652	2017000525
IFBA-PortoSeguro	BAL2000013	2017.09.22, 03:12	2017.09.22, 06:15	03:03:00	20721	—
IFBA-PortoSeguro	BAL2000013	2017.09.29, 16:14	2017.09.29, 16:40	00:26:00	20783	—
IFBA-SantoAmaro	SNA53192913A	2017.09.03, 17:47	2017.09.03, 18:01	00:14:00	20527	—
IFBA-SimoesFilho	MTR-RNP-59	2017.09.11, 14:36	2017.09.11, 15:10	00:34:00	20600	—
IFBA-SimoesFilho	MTR-RNP-59	2017.09.26, 15:27	2017.09.27, 08:22	16:32:00	20760	30606
IFBA-StoAntonioJesus	SNJRN01	2017.09.01, 06:56	2017.09.01, 14:55	05:19:00	20496	28179
IFBA-StoAntonioJesus	SNJRN01	2017.09.03, 07:57	2017.09.04, 02:44	18:47:00	20520	—
IFBA-StoAntonioJesus	SNJRN01	2017.09.06, 08:00	2017.09.11, 16:00	125:52:00	20552	28348
IFBA-StoAntonioJesus	SNJRN01	2017.09.15, 14:09	2017.09.15, 15:15	01:06:00	20663	—
IFBA-StoAntonioJesus	SNJRN01	2017.09.19, 14:01	2017.09.19, 18:44	03:32:00	20691	28979
IFBA-StoAntonioJesus	SNJRN01	2017.09.20, 10:32	2017.09.20, 10:53	00:21:00	20705	—
IFBA-StoAntonioJesus	SNJRN01	2017.09.23, 13:52	2017.09.23, 20:37	06:45:00	20735	—
IFBA-Valenca	BAL2000001	2017.09.02, 19:09	2017.09.02, 21:19	02:10:00	20513	—
IFBA-Valenca	BAL2000001	2017.09.06, 17:48	2017.09.06, 19:58	01:34:00	20566	20170008393
IFBA-Valenca	BAL2000001	2017.09.22, 03:12	2017.09.22, 06:15	03:03:00	20724	—
IFBA-VitConquista	SDRXYFVCARNPDP*V0001	2017.09.20, 14:24	2017.09.20, 15:43	00:43:00	20712	2017624829974
IFBaiano-Catu	SDRCAU/LC/11072017	2017.09.08, 11:17	2017.09.08, 11:40	00:23:00	20575	—
IFBaiano-Catu	SDRCAU/LC/11072017	2017.09.20, 10:10	2017.09.20, 12:20	01:40:00	20702	1799
IFBaiano-Catu	SDRCAU/LC/11072017	2017.09.27, 18:15	2017.09.27, 20:03	01:38:00	20769	6554
IFBaiano-GovMangabeira	BAL2000014	2017.09.02, 19:09	2017.09.02, 21:19	02:10:00	20515	—
IFBaiano-GovMangabeira	BAL2000014	2017.09.06, 17:48	2017.09.06, 19:58	01:32:00	20564	20170008395
IFBaiano-GovMangabeira	BAL2000014	2017.09.22, 03:12	2017.09.22, 06:15	03:03:00	20722	—

IFBaiano-Guanambi	273667	2017.09.01, 18:53	2017.09.01, 19:26	00:33:00	20506	—
IFBaiano-Guanambi	273667	2017.09.04, 11:18	2017.09.04, 13:05	01:47:00	20535	—
IFBaiano-Guanambi	273667	2017.09.24, 14:37	2017.09.24, 14:47	00:10:00	20741	—
IFBaiano-Guanambi	273667	2017.09.28, 17:09	2017.10.02, 15:13	94:00:00	20776	17091405
IFBaiano-SrBonfim	SDRSBM/LC/12072017-IFBAIANO	2017.09.02, 05:08	2017.09.02, 06:42	01:34:00	20509	—
IFBaiano-SrBonfim	SDRSBM/LC/12072017-IFBAIANO	2017.09.06, 21:49	2017.09.07, 07:30	09:41:00	20570	—
IFBaiano-SrBonfim	SDRSBM/LC/12072017-IFBAIANO	2017.09.12, 15:15	2017.09.12, 18:32	01:17:00	20622	6477
IFBaiano-SrBonfim	SDRSBM/LC/12072017-IFBAIANO	2017.09.13, 09:26	2017.09.13, 13:51	03:42:00	20632	0001775
IFBaiano-SrBonfim	SDRSBM/LC/12072017-IFBAIANO	2017.09.26, 15:47	2017.09.26, 17:27	01:10:00	20762	6547
IFBaiano-SrBonfim	SDRSBM/LC/12072017	2017.09.29, 19:58	2017.10.02, 14:40	05:04:00	20790	0003824
IFBaiano-Stalnes	SDR 5590523	2017.09.06, 14:34	2017.09.06, 14:55	00:21:00	20559	—
IFBaiano-Stalnes	SDR 5590529	2017.09.06,14:34	2017.09.06, 14:55	00:21:00	20560	—
IFBaiano-Stalnes	SDR 5590523	2017.09.08, 13:30	2017.09.08, 13:48	00:18:00	20579	—
IFBaiano-Stalnes	SDR 5590529	2017.09.08, 13:30	2017.09.08, 13:48	00:18:00	20580	—
IFBaiano-Stalnes	SDR 5590529	2017.09.09, 13:30	2017.09.09, 13:46	00:16:00	20583	—
IFBaiano-Stalnes	SDR 5590523	2017.09.09, 13:30	2017.09.09, 13:46	00:16:00	20584	—
IFBaiano-Stalnes	SDR 5590523	2017.09.12, 02:34	2017.09.12, 07:27	04:53:00	20603	—
IFBaiano-Stalnes	SDR 5590529	2017.09.12, 02:34	2017.09.12, 07:27	04:53:00	20604	—
IFBaiano-TeixeiraFreitas	SDRXYFTA0FDDP*V0001	2017.09.29, 14:47	2017.09.29,16:33	01:29:00	20782	2017626689107
IFBaiano-Urucuca	UUU 5010436	2017.09.27, 19:36	2017.09.28, 09:09	00:41:00	20770	16222262
IFBaiano-Urucuca	UUU 5010435	2017.09.27, 19:36	2017.09.28, 09:09	00:35:00	20771	16222265
IFBaiano-Valenca	BAL2000002	2017.09.02, 19:09	2017.09.02, 21:17	02:08:00	20514	—
IFBaiano-Valenca	BAL2000002	2017.09.06, 17:48	2017.09.06, 19:58	01:33:00	20565	20170008394
IFBaiano-Valenca	BAL2000002	2017.09.22, 03:12	2017.09.22, 06:15	03:03:00	20723	—
UFBA-VitConquista	SDRXYFVCA0GWD*V0001	2017.09.10, 21:39	2017.09.10, 22:49	01:10:00	20587	—
UFBA-VitConquista	SDRXYFVCA0GWD*V0001	2017.09.20, 09:40	2017.09.20, 15:52	06:01:00	20698	2017624766701
UFOB-Barreiras	BES081314A	2017.09.13, 07:00	2017.09.13, 13:45	03:53:00	20630	209282017
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	2017.09.01, 06:04	2017.09.03, 21:09	63:05:00	20495	—
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	2017.09.08, 12:42	2017.09.08, 21:36	08:54:00	20578	—
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	2017.09.15, 10:28	2017.09.18, 16:14	05:46:00	20660	201709/2518-37317
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	2017.09.24, 14:48	2017.09.25, 09:07	00:32:00	20743	17091517
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	2017.09.27, 21:59	2017.09.29, 15:18	30:57:00	20773	17091718
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	2017.09.30, 05:31	2017.09.30, 08:32	03:01:00	20793	—
UFOB-SantaMariaVitoria	SDRSMV/LC/18092017	2017.09.24, 14:47	2017.09.25, 08:10	17:23:00	20742	—
UFOB-SantaMariaVitoria	SDRSMV/LC/18092017	2017.09.27, 06:11	2017.09.27, 08:38	02:27:00	20763	—
UFOB-SantaMariaVitoria	SDRSMV/LC/18092017	2017.09.29, 18:51	2017.09.30, 01:26	06:35:00	20786	—
UFRB-Amargosa	TU-RNP-AMA01	2017.09.28, 13:03	2017.09.28, 13:15	00:12:00	20774	—
UFRB-Cachoeira	CHE077313A	2017.09.03, 17:46	2017.09.03, 18:00	00:14:00	20521	—
UFRB-Cachoeira	CHE077313A	2017.09.29, 23:40	2017.10.01, 12:11	36:31:00	20791	—
UFRB-CasaMoeda	CHE079113A	2017.08.31, 12:04	2017.09.01, 08:43	20:39:00	20500	—
UFRB-CasaMoeda	CHE079113A	2017.09.02, 05:08	2017.09.02, 06:41	01:33:00	20510	—
UFRB-CasaMoeda	CHE079113A	2017.09.03, 17:46	2017.09.03, 18:00	00:14:00	20522	—
UFRB-CasaMoeda	CHE079113A	2017.09.04, 09:06	2017.09.04, 09:58	00:52:00	20528	—
UFRB-CasaMoeda	CHE079113A	2017.09.04, 14:27	2017.09.06, 09:00	42:33:00	20541	—
UFRB-CasaMoeda	CHE079113A	2017.09.24, 00:18	2017.09.24, 7:05	06:47:00	20738	—
UFRB-CruzAlmas	CZM077013A	2017.09.03, 17:46	2017.09.03, 18:01	00:15:00	20523	—
UFRB-CruzAlmas	CZM077013A	2017.09.23, 17:53	2017.09.23, 18:15	00:22:00	20737	—
UFRB-FeiraSantana	BAL2000016	2017.09.02, 19:09	2017.09.02, 21:17	02:08:00	20512	—
UFRB-FeiraSantana	BAL2000016	2017.09.06, 17:48	2017.09.06, 19:58	01:36:00	20567	20170008391
UFRB-FeiraSantana	BAL2000016	2017.09.22, 03:12	2017.09.22, 06:15	03:03:00	20725	—
UFRB-SantoAmaro	SAMRNP01	2017.09.03, 03:40	2017.09.03, 05:31	01:51:00	20519	—
UFRB-SantoAmaro	SNA001184317A	2017.09.03, 18:01	2017.09.03, 17:46	00:45:00	20524	—
UFRB-SantoAmaro	SAMRNP01	2017.09.05, 12:08	2017.09.05, 16:02	00:57:00	20547	28320
UFRB-SantoAmaro	SAMRNP01	2017.09.09, 20:21	2017.09.11, 13:01	03:23:00	20586	28597
UFRB-SantoAmaro	SAMRNP01	2017.09.14, 09:47	2017.09.14, 11:18	00:52:00	20648	28692
UFRB-SantoAmaro	SAMRNP01	2017.09.19, 00:01	2017.09.19, 19:10	07:38:00	20677	28969
UFRB-StoAntonioJesus	SDRSAB UFRB/03092015	2017.09.28, 15:29	2017.09.30, 07:28	38:46:00	20775	28090069704750
UFSB-TeixeiraFreitas	SDRXYFTA0EYDF*V0005	2017.09.20, 14:24	2017.09.20, 15:43	00:39:00	20711	2017624830718
UNILAB-SaoFranciscoConde	SDR-SFC-UNILAB 01	2017.09.02, 05:08	2017.09.02, 06:41	01:33:00	20507	—
UNILAB-SaoFranciscoConde	SFCRNP01	2017.09.05, 12:08	2017.09.05, 16:02	03:54:00	20548	—
UNILAB-SaoFranciscoConde	SFCRNP01	2017.09.09, 20:41	2017.09.11, 13:01	03:21:00	20585	28598
UNILAB-SaoFranciscoConde	SFCRNP01	2017.09.14, 09:46	2017.09.14, 11:18	01:32:00	20647	—
UNILAB-SaoFranciscoConde	SFCRNP01	2017.09.14, 23:01	2017.09.15, 15:51	16:50:00	20653	—

UNILAB-SaoFranciscoConde	SFCRNP01	2017.09.19, 00:01	2017.09.19, 17:36	02:19:00	20678	28980
UNILAB-SaoFranciscoConde	SDR-SFC-UNILAB_01	2017.09.20, 22:38	2017.09.21, 07:10	08:32:00	20713	—
UNILAB-SaoFranciscoConde	SFCRNP01	2017.09.20, 22:42	2017.09.21, 07:10	08:28:00	20714	—
UNILAB-SaoFranciscoConde	SDR-SFC-UNILAB_01	2017.09.22, 15:39	2017.09.22, 16:27	00:48:00	20730	—
UNIVASF-PauloAfonso	PALRNP02	2017.09.09, 00:26	2017.09.09, 00:55	00:29:00	20582	—
UNIVASF-PauloAfonso	PALRNP02	2017.09.15, 14:21	2017.09.18, 15:30	06:11:00	20664	28933
UNIVASF-PauloAfonso	SDRPAF/LC/15092017	2017.09.18, 14:50	2017.09.18, 15:30	00:15:00	20684	0001786
UNIVASF-PauloAfonso	PALRNP02	2017.09.21, 09:46	2017.09.21, 11:44	01:34:00	20716	29085
UNIVASF-PauloAfonso	SDRPAF/LC/15092017	2017.09.26, 05:08	2017.09.26, 12:43	03:33:00	20756	6531
UNIVASF-PauloAfonso	PALRNP02	2017.09.26, 06:20	2017.09.26, 07:39	01:19:00	20758	—
UNIVASF-PauloAfonso	PALRNP02	2017.09.27, 06:12	2017.09.27, 07:17	01:05:00	20764	—
UNIVASF-PauloAfonso	SDRPAF/LC/15092017	2017.09.27, 18:15	2017.09.27, 20:03	00:38:00	20768	6554
UNIVASF-PauloAfonso	SDRPAF/LC/15092017	2017.09.29, 18:59	2017.09.29, 22:47	03:48:00	20787	—
UNIVASF-SrBomfim	SDRSBM/LC/12072017-UNIVASF	2017.09.02, 05:08	2017.09.02, 06:41	01:33:00	20511	—
UNIVASF-SrBomfim	SDRSBM/LC/12072017-UNIVASF	2017.09.06, 21:49	2017.09.07, 07:30	09:41:00	20571	—
UNIVASF-SrBomfim	SDRSBM/LC/12072017-UNIVASF	2017.09.12, 15:15	2017.09.12, 18:32	01:17:00	20623	6477
UNIVASF-SrBomfim	SDRSBM/LC/12072017-UNIVASF	2017.09.13, 09:26	2017.09.13, 13:51	03:45:00	20633	0001774
UNIVASF-SrBomfim	SDRSBM/LC/12072017	2017.09.26, 15:47	2017.09.26, 17:27	01:01:00	20761	6546
UNIVASF-SrBomfim	SDRSBM/LC/12072017	2017.09.27, 21:30	2017.09.28, 03:03	05:33:00	20772	—
UNIVASF-SrBomfim	SDRSBM/LC/12072017	2017.09.29, 19:30	2017.10.03, 14:00	28:23:00	20789	0003825/3828

## Indisponibilidade causada pelas operadoras referente ao mês Set/2017

Topo

Cliente	Designação do circuito	Minutos indisponíveis	Disponibilidade	Minutos excedido	Núm. de paradas	Chamado na Operadora
CNEN-DICAE	CTT5011696	970	97.83%	791	1	77871374858
Embrapa-CNPMPF	CZM032915A	0	100.00%	0	3	
IFBA-Camacari	CAR54080616A	0	100.00%	0	1	
IFBA-Eunapolis	BAL2000006	82	99.82%	0	6	20170008399
IFBA-FeiraSantana	BAL2000007	83	99.81%	0	3	20170008398
IFBA-Irece	SDRIEE/LC/13072017	413	99.07%	234	6	0001776 1812
IFBA-Jacobina	JBN 5018116	0	100.00%	0	1	
IFBA-Jequie	SDR XYF JEE 0EW DP*V 0002	49	99.89%	0	1	2017624827963
IFBA-Juazeiro	PW-BA-PE	1760	96.06%	1581	3	26139649
IFBA-PauloAfonso	PALRNP01	64	99.86%	0	5	28932 29084
IFBA-PortoSeguro	BAL2000013	2305	94.84%	2126	5	20170008397 2017000525
IFBA-SantoAmaro	SNA53192913A	0	100.00%	0	1	
IFBA-SimosFilho	MTR-RNP-59	992	97.78%	813	2	30606
IFBA-StoAntonioJesus	SNJRN01	7764	82.61%	7585	7	28179 28348 28979
IFBA-Valenca	BAL2000001	94	99.79%	0	3	20170008393

IFBA-VitConquista	SDRXYFVCARNPDP*V0001	43	99.90%	0	1	2017624829974
IFBaiano-Catu	SDRCAU/LC/11072017	198	99.56%	19	3	1799 6554
IFBaiano-GovMangabeira	BAL2000014	92	99.79%	0	3	20170008395
IFBaiano-Guanambi	273667	0	100.00%	0	4	17091405
IFBaiano-SrBonfim	SDRSBM/LC/12072017	304	99.32%	125	1	0003824
	SDRSBM/LC/12072017-IFBAIANO	369	99.17%	190	5	6477 0001775 6547
IFBaiano-Stalnes	SDR 5590523	0	100.00%	0	4	
	SDR 5590529	0	100.00%	0	4	
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDP*V0001	89	99.80%	0	1	2017626689107
IFBaiano-Urucuca	UUU 5010435	0	100.00%	0	1	16222265
	UUU 5010436	41	99.91%	0	1	16222262
IFBaiano-Valenca	BAL2000002	93	99.79%	0	3	20170008394
UFBA-VitConquista	SDRXYFVCA0GWDP*V0001	361	99.19%	182	2	2017624766701
UFOB-Barreiras	BES081314A	233	99.48%	54	1	209282017
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	1889	95.77%	1710	6	201709/2518- 37317 17091517 17091718
UFOB-SantaMariaVitoria	SDRSMV/LC/18092017	147	99.67%	0	3	
UFRB-Amargosa	TU-RNP-AMA01	0	100.00%	0	1	
UFRB-Cachoeira	CHE077313A	0	100.00%	0	2	
UFRB-CasaMoeda	CHE079113A	0	100.00%	0	6	
UFRB-CruzAlmas	CZM077013A	0	100.00%	0	2	
UFRB-FeiraSantana	BAL2000016	96	99.78%	0	3	20170008391
UFRB-SantoAmaro	SAMRNP01	718	98.39%	539	5	28320 28597 28692 28969
	SNA001184317A	0	100.00%	0	1	
UFRB-StoAntonioJesus	SDRSAJ_UFRB/03092015	2326	94.79%	2147	1	28090069704750
UFSB-TeixeiraFreitas	SDRXYFTAFOEYDP*V0005	39	99.91%	0	1	2017624830718
UNILAB-SaoFranciscoConde	SDR-SFC-UNILAB_01	0	100.00%	0	3	
	SFCRNP01	340	99.24%	161	6	28598 28980
UNIVASF-PauloAfonso	PALRNP02	65	99.85%	0	5	28933 29085
	SDRPAF/LC/15092017	494	98.89%	315	4	0001786 6531 6554
UNIVASF-SrBomfim	SDRSBM/LC/12072017	1764	96.05%	1585	3	6546 0003825/3828
	SDRSBM/LC/12072017-UNIVASF	302	99.32%	123	4	6477 0001774



## Observações

O circuito do IFBA-Santo Antônio de Jesus da BR27 a partir do dia 06 de Set passou cerca de 5 dias com degradação de velocidade. Não se soube dizer o porque do problema deste circuito a radio, o circuito voltou ao normal a princípio sem intervenção.