



Relatório Mensal de Indisponibilidade dos Clientes do POP-BA/RNP

Jan/2016

Coordenador Técnico: Luiz Cláudio Mendonça

Coordenadora Administrativa: Claudete Alves

PONTO DE PRESENÇA DA REDE NACIONAL DE ENSINO E PESQUISA NA BAHIA
SUPERINTENDÊNCIA DE TECNOLOGIA DA INFORMAÇÃO
UNIVERSIDADE FEDERAL DA BAHIA

Apresentação

Apresentamos neste documento o relatório mensal de disponibilidade dos clientes do PoP-BA/RNP. O relatório contém as informações indicadas na solicitação da RNP aos PoPs para o registro local dos chamados envolvendo os clientes do PoP-BA. Além disso, a RNP utiliza o relatório para gerar uma carta de notificação para as operadoras em relação ao contrato de serviço. Nas páginas seguintes, serão definidos os campos de cada tabela, bem como as informações referentes a **Indisponibilidades por tipo de falha**, **Relatório de chamados abertos** e **Indisponibilidades causadas pelas operadoras**.

Glossário

Cliente Campus de uma Instituição atendida pelo PoP-BA. O cliente pode ser qualificado junto à RNP em três categorias: Clientes Primários, Clientes Secundários, Clientes Temporários. A abertura e acompanhamento de chamados nas operadoras são obrigação do PoP-BA apenas para Clientes Primários.

Designação do circuito Conjunto alfanumérico de caracteres que identifica unicamente um circuito de dados de uma dada operadora

Tipo de Falha

desconhecido Causa da indisponibilidade desconhecida

eletrica Indisponibilidade causada por falha no fornecimento de energia elétrica do cliente

operadora Indisponibilidade causada por falha da operadora (problema com equipamento, cabeamento e etc...) atendendo o cliente

roteador Indisponibilidade causada por falha de software/hardware no roteador

prog-pop Indisponibilidade causada por manutenção programada solicitada pelo PoP-BA

prog-operadora Indisponibilidade causada por manutenção programada solicitada pela operadora

prog-cliente Indisponibilidade causada por manutenção programada solicitada pelo cliente

prog-daero Indisponibilidade causada por manutenção programada solicitada pela DAERO/RNP

staff-pop Indisponibilidade decorrente de ação direta do PoP-BA, incluindo desligamento acidentais, manobra inadequada no cabeamento, problema de acesso físico ao PoP-BA(para manutenção de operadoras, por exemplo), entre outros.

staff-cliente Indisponibilidade decorrente de ação direta do cliente, incluindo desligamento acidentais, manobra inadequada no cabeamento, problema de acesso físico a instituição(para manutenção de operadoras, por exemplo), entre outros.

Data/Hora da queda Momento em que o circuito ficou indisponível

Data/Hora da normalização Momento em que o circuito retornou à sua condição operacional normal

Tiquete no PoP Número que identifica o registro do problema na ferramenta de chamados do PoP-BA

Chamado na operadora Número que identifica a solicitação de reparo, manutenção ou averiguação de problemas em um circuito de dados contratado. No caso do chamado não ter sido registrado na operadora, o número será representado por três hifens (—).

SLA O termo “SLA” refere-se a *Service Level Agreement*, ou Acordo de Nível de Serviço em português – com a sigla “ANS”. O contrato de serviço entre a RNP e as operadoras indica que o serviço deve ficar disponível 99.6% do tempo em um mês.

Disponibilidade Indica a porcentagem de tempo em que o circuito se manteve em funcionamento ao longo do mês. Caso o valor de Disponibilidade seja menor do que o valor do SLA para o circuito, a caixa muda da cor verde para a cor vermelha.

Núm. de paradas Número de chamados resolvidos durante o mês em questão. Essas paradas estão relacionadas com todas as falhas citadas acima.

Minutos indisponíveis Tempo total de indisponibilidade do circuito.

Minutos excedidos Tempo de indisponibilidade que excedeu o SLA.

Indisponibilidade por tipo de falha referente ao mês de Jan/2016 (clientes primários)

Topo

Cliente	Designação do circuito	Horas indisponíveis - tipo de falha										total	
		eletrica	operadora	roteador	prog-pop	prog-operadora	prog-cliente	prog-daero	staff-pop	staff-cliente	desconhecido		
CNEN-Caetite	CTT5011696	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	17:59:00	17:59:00
EBSERH-HUPES	MTR-RNP-58	06:35:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	11:06:00	17:41:00
EBSERH-MCO	MTR-RNP-57	00:43:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	57:59:00	58:42:00
Embrapa-CNPMF	CZM077013A	00:00:00	29:29:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	29:29:00
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	00:00:00	19:49:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	20:01:00	39:50:00
	BES RNP SDR RNP DPDV 0005	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	38:53:00	38:53:00
IFBA-Camacari	BAL2000004	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:18:00	02:18:00
IFBA-Eunapolis	BAL2000006	01:41:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	21:55:00	23:36:00
IFBA-FeiraSantana	BAL2000007	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	06:29:00	06:29:00
IFBA-Irece	IRERNP01IFBA	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	43:12:00	43:12:00
IFBA-Jequie	JEE 5026329	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:24:00	03:24:00
	JEE5026330	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	07:18:00	07:18:00
IFBA-PauloAfonso	PAF 5017280	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	33:44:00	33:44:00
	PAF 5017281	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	33:44:00	33:44:00
	PAF5017280	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:39:00	02:39:00
	PAF5017281	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:40:00	02:40:00
IFBA-PortoSeguro	BAL2000013	68:41:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	19:25:00	88:06:00
IFBA-SantoAmaro	SNA53192913A	00:00:00	23:04:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	19:55:00	42:59:00
IFBA-SimoesFilho	MTR-RNP-59	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	20:17:00	20:17:00
IFBA-StoAntonioJesus	SNJRN01	05:14:00	120:25:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	47:17:00	172:56:00
IFBA-Valenca	BAL2000001	04:23:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	19:49:00	24:12:00
	BAL2000002	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	23:54:00	23:54:00
	VEC078313A	00:00:00	23:02:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	23:02:00
	VEC0787313A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	14:49:00	14:49:00
IFBA-VitConquista	SDRXYFVCARNPDV0001	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	20:43:00	20:43:00
IFBaiano-Guanambi	SDR 5294443	29:19:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	13:03:00	42:22:00
	SDR 5590496	70:38:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	52:20:00	122:58:00
	SDR5294443	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	15:38:00	15:38:00
	SDR5590496	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	08:20:00	08:20:00
IFBaiano-Itapetinga	ING5017703	12:40:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	40:22:00	53:02:00
IFBaiano-SrBonfim	SBM5016213	90:03:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	11:54:00	165:40:00	
IFBaiano-Stalnes	SDR 5590523	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	22:58:00	22:58:00
IFBaiano-Stalnes	SDR 5590529	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	22:57:00	22:57:00
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDPV0001	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	06:11:00	06:11:00
IFBaiano-Urucuca	UUU 5010435	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	54:17:00	54:17:00
	UUU 5010436	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	54:17:00	54:17:00
IFBaiano-Valenca	BAL2000002	04:23:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:23:00
	VEC078713A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	14:24:00	14:24:00
	VEC0787313A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:28:00	03:28:00
UFBA-VitConquista	SDRXYFVCA0GWDPV0001	12:57:00	17:41:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	22:38:00	53:16:00
UFOB-Barreiras	BES078813A	58:00:00	06:15:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	10:40:00	148:35:00
UFRB-Amargosa	TU-RNP-AMA01	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:40:00	02:40:00
UFRB-Cachoeira	CHE077313A	78:12:00	59:41:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	30:02:00	167:55:00
UFRB-CasaMoeda	CHE079113A	05:42:00	73:54:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	67:32:00	147:08:00
	CHE079313A	00:00:00	27:56:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	27:56:00
UFRB-CruzAlmas	BAL2000017	00:00:00	21:50:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:37:00	22:27:00
	CZM077013A	00:00:00	39:26:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	39:26:00
UFRB-FeiraSantana	BAL2000016	04:05:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	06:14:00	10:19:00
UFRB-SantoAmaro	SAMRNP01	15:18:00	17:30:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	34:22:00	67:10:00
UFRB-StoAntonioJesus	SDRSJUFBR03092015	00:32:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	63:38:00	66:55:00
UFSB-TeixeiraFreitas	SDRXYFTAFOEYDPV0001	58:33:00	14:40:00	00:00:00	13:58:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:56:00	92:23:00
UNILAB-SaoFranciscoConde	SFCRNP01	18:38:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	65:49:00	84:27:00
UNIVASF-Juazeiro	SDR 5751274	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:30:00	00:30:00
	SDR 5751283	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:29:00	00:29:00
	SDR5751274	16:38:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	12:35:00	29:13:00

SDR5751283	16:31:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:17:00	21:48:00
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Relatório de chamados abertos no mês de Jan/2016 (clientes primários)

Topo

Cliente	Designação do circuito	Data/Hora da queda	Data/Hora da normalização	Tempo Indis	Tiquete no PoP	Chamado na operadora
CNEN-Caetite	CTT5011696	2016.01.05, 14:21	2016.01.05, 15:37	01:16:00	15329	—
CNEN-Caetite	CTT5011696	2016.01.08, 20:21	2016.01.09, 01:27	05:06:00	15361	—
CNEN-Caetite	CTT5011696	2016.01.17, 01:08	2016.01.17, 02:22	01:14:00	15434	—
CNEN-Caetite	CTT5011696	2016.01.30, 04:07	2016.01.30, 14:30	10:23:00	15574	—
EBSERH-HUPES	MTR-RNP-58	2016.01.04, 08:40	2016.01.04, 15:15	06:35:00	15298	—
EBSERH-HUPES	MTR-RNP-58	2016.01.09, 08:43	2016.01.09, 15:26	06:43:00	15365	—
EBSERH-HUPES	MTR-RNP-58	2016.01.14, 18:43	2016.01.14, 20:46	02:03:00	15419	—
EBSERH-HUPES	MTR-RNP-58	2016.01.27, 19:05	2016.01.27, 21:25	02:20:00	15553	—
EBSERH-MCO	MTR-RNP-57	2016.01.09, 08:42	2016.01.11, 16:22	55:40:00	15363	—
EBSERH-MCO	MTR-RNP-57	2016.01.21, 07:37	2016.01.21, 08:20	00:43:00	15490	—
EBSERH-MCO	MTR-RNP-57	2016.01.27, 19:05	2016.01.27, 21:24	02:19:00	15554	—
Embrapa-CNPMF	CZM077013A	2016.01.12, 18:17	2016.01.14, 14:57	29:29:00	15405	007722016/ 009242016
IFBA-Barreiras	BES RNP SDR RNP DPDV 0005	2016.01.04, 19:04	2016.01.04, 20:21	01:17:00	15307	—
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	2016.01.04, 19:04	2016.01.04, 20:20	01:16:00	15308	—
IFBA-Barreiras	BES RNP SDR RNP DPDV 0005	2016.01.06, 07:52	2016.01.06, 20:04	12:12:00	15337	—
IFBA-Barreiras	BES RNP SDR RNP DPDV 0005	2016.01.08, 20:20	2016.01.09, 01:51	05:31:00	15359	—
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	2016.01.08, 20:20	2016.01.09, 01:51	05:31:00	15360	—
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	2016.01.13, 15:54	2016.01.14, 10:38	19:49:00	15412	2016502570096
IFBA-Barreiras	BES RNP SDR RNP DPDV 0005	2016.01.20, 08:59	2016.01.20, 14:56	05:57:00	15479	—
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	2016.01.20, 09:00	2016.01.20, 14:56	05:56:00	15480	—
IFBA-Barreiras	BES RNP SDR RNP DPDV 0005	2016.01.21, 00:17	2016.01.21, 07:34	07:17:00	15486	—
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	2016.01.21, 00:17	2016.01.21, 07:35	07:18:00	15487	—
IFBA-Barreiras	BES RNP SDR RNP DPDV 0005	2016.01.30, 09:13	2016.01.30, 15:52	06:39:00	15577	—
IFBA-Camacari	BAL2000004	2016.01.13, 00:59	2016.01.13, 03:17	02:18:00	15403	—
IFBA-Eunapolis	BAL2000006	2016.01.05, 06:25	2016.01.05, 08:43	01:41:00	15316	2015000077
IFBA-Eunapolis	BAL2000006	2016.01.07, 19:03	2016.01.08, 00:19	05:16:00	15347	—
IFBA-Eunapolis	BAL2000006	2016.01.24, 07:12	2016.01.24, 09:40	02:28:00	15519	—
IFBA-Eunapolis	BAL2000006	2016.01.31, 14:25	2016.02.01, 04:36	14:11:00	15581	—
IFBA-FeiraSantana	BAL2000007	2016.01.04, 06:42	2016.01.04, 07:07	00:25:00	15294	—
IFBA-FeiraSantana	BAL2000007	2016.01.04, 19:38	2016.01.04, 19:46	00:08:00	15309	—
IFBA-FeiraSantana	BAL2000007	2016.01.06, 01:57	2016.01.06, 07:53	05:56:00	15335	—
IFBA-Irece	IRERNP01IFBA	2016.01.04, 05:02	2016.01.04, 08:15	03:13:00	15293	—
IFBA-Irece	IRERNP01IFBA	2016.01.04, 08:52	2016.01.04, 16:28	07:36:00	15297	—
IFBA-Irece	IRERNP01IFBA	2016.01.05, 01:34	2016.01.05, 03:53	02:19:00	15314	—
IFBA-Irece	IRERNP01IFBA	2016.01.05, 16:54	2016.01.06, 05:49	12:55:00	15332	—
IFBA-Irece	IRERNP01IFBA	2016.01.19, 01:28	2016.01.19, 02:09	00:41:00	15454	—
IFBA-Irece	IRERNP01IFBA	2016.01.19, 17:43	2016.01.19, 17:56	00:13:00	15474	—
IFBA-Irece	IRERNP01IFBA	2016.01.22, 01:48	2016.01.22, 03:48	02:00:00	15494	—
IFBA-Irece	IRERNP01IFBA	2016.01.25, 23:24	2016.01.26, 13:39	14:15:00	15536	—
IFBA-Jequie	JEE 5026329	2016.01.09, 13:16	2016.01.09, 14:58	01:42:00	15366	—
IFBA-Jequie	JEE 5026329	2016.01.09, 13:16	2016.01.09, 14:58	01:42:00	15367	—
IFBA-Jequie	JEE5026330	2016.01.21, 00:17	2016.01.21, 07:35	07:18:00	15488	—
IFBA-PauloAfonso	PAF 5017281	2016.01.17, 16:16	2016.01.18, 06:58	14:42:00	15437	—
IFBA-PauloAfonso	PAF 5017280	2016.01.17, 16:16	2016.01.18, 06:58	14:42:00	15438	—
IFBA-PauloAfonso	PAF5017281	2016.01.20, 23:26	2016.01.21, 02:06	02:40:00	15482	—
IFBA-PauloAfonso	PAF5017280	2016.01.20, 23:27	2016.01.21, 02:06	02:39:00	15483	—
IFBA-PauloAfonso	PAF 5017281	2016.01.22, 18:33	2016.01.23, 10:25	15:52:00	15508	—
IFBA-PauloAfonso	PAF 5017280	2016.01.22, 18:33	2016.01.23, 10:25	15:52:00	15510	—
IFBA-PauloAfonso	PAF 5017280	2016.01.29, 17:25	2016.01.29, 20:35	03:10:00	15568	—
IFBA-PauloAfonso	PAF 5017281	2016.01.29, 17:25	2016.01.29, 20:35	03:10:00	15569	—
IFBA-PortoSeguro	BAL2000013	2016.01.05, 06:25	2016.01.05, 08:43	01:39:00	15317	2015000078
IFBA-PortoSeguro	BAL2000013	2016.01.07, 19:03	2016.01.08, 00:18	05:15:00	15348	—
IFBA-PortoSeguro	BAL2000013	2016.01.22, 11:15	2016.01.22, 16:40	67:02:00	15498	20160000773
IFBA-PortoSeguro	BAL2000013	2016.01.31, 14:26	2016.02.01, 04:36	14:10:00	15582	—
IFBA-SantoAmaro	SNA53192913A	2016.01.04, 08:40	2016.01.05, 03:16	18:36:00	15296	—

IFBA-SantoAmaro	SNA53192913A	2016.01.16, 11:47	2016.01.16, 13:06	01:19:00	15433	---
IFBA-SantoAmaro	SNA53192913A	2016.01.27, 06:01	2016.01.27, 11:24	23:04:00	15546	017662016
IFBA-SimoesFilho	MTR-RNP-59	2016.01.09, 08:43	2016.01.09, 14:18	05:35:00	15364	---
IFBA-SimoesFilho	MTR-RNP-59	2016.01.12, 02:18	2016.01.12, 06:43	04:25:00	15392	---
IFBA-SimoesFilho	MTR-RNP-59	2016.01.23, 09:09	2016.01.23, 13:22	04:13:00	15516	---
IFBA-SimoesFilho	MTR-RNP-59	2016.01.27, 19:05	2016.01.27, 21:25	02:20:00	15552	---
IFBA-SimoesFilho	MTR-RNP-59	2016.01.30, 08:11	2016.01.30, 11:55	03:44:00	15575	---
IFBA-StoAntonioJesus	SNJRN01	2016.01.04, 07:24	2016.01.04, 09:14	01:50:00	15295	---
IFBA-StoAntonioJesus	SNJRN01	2016.01.09, 15:10	2016.01.11, 08:27	41:17:00	15369	---
IFBA-StoAntonioJesus	SNJRN01	2016.01.11, 08:41	2016.01.11, 09:02	00:21:00	15375	---
IFBA-StoAntonioJesus	SNJRN01	2016.01.12, 16:51	2016.01.12, 17:26	00:35:00	15400	---
IFBA-StoAntonioJesus	SNJRN01	2016.01.12, 23:52	2016.01.13, 05:06	05:14:00	15402	---
IFBA-StoAntonioJesus	SNJRN01	2016.01.13, 01:52	2016.01.13, 05:06	03:14:00	15404	---
IFBA-StoAntonioJesus	SNJRN01	2016.01.22, 12:07	2016.01.27, 11:58	120:25:00	15499	12331
IFBA-Valenca	BAL2000002	2016.01.07, 19:01	2016.01.08, 04:22	09:21:00	15345	---
IFBA-Valenca	BAL2000001	2016.01.07, 19:01	2016.01.08, 00:18	05:17:00	15346	---
IFBA-Valenca	VEC0787313A	2016.01.07, 23:25	2016.01.08, 04:23	04:58:00	15350	---
IFBA-Valenca	VEC0787313A	2016.01.10, 13:22	2016.01.10, 13:55	00:33:00	15373	---
IFBA-Valenca	VEC0787313A	2016.01.15, 05:52	2016.01.15, 13:09	07:17:00	15420	---
IFBA-Valenca	BAL2000001	2016.01.18, 05:25	2016.01.18, 09:48	04:23:00	15441	---
IFBA-Valenca	VEC0787313A	2016.01.18, 07:48	2016.01.18, 09:49	02:01:00	15443	---
IFBA-Valenca	VEC0787313A	2016.01.27, 05:59	2016.01.27, 11:24	23:02:00	15545	017682016
IFBA-Valenca	BAL2000002	2016.01.31, 14:03	2016.02.01, 04:36	14:33:00	15579	---
IFBA-Valenca	BAL2000001	2016.01.31, 14:03	2016.02.01, 04:35	14:32:00	15580	---
IFBA-VitConquista	SDRXYFVCARNPDPV0001	2016.01.03, 13:15	2016.01.04, 09:58	20:43:00	15289	---
IFBaiano-Guanambi	SDR 5590496	2016.01.02, 17:01	2016.01.04, 09:09	40:08:00	15286	---
IFBaiano-Guanambi	SDR 5294443	2016.01.02, 17:01	2016.01.02, 18:39	01:38:00	15287	---
IFBaiano-Guanambi	SDR 5590496	2016.01.11, 12:47	2016.01.11, 13:34	00:47:00	15384	---
IFBaiano-Guanambi	SDR5294443	2016.01.11, 23:23	2016.01.12, 07:43	08:20:00	15389	---
IFBaiano-Guanambi	SDR5590496	2016.01.11, 23:23	2016.01.12, 07:43	08:20:00	15390	---
IFBaiano-Guanambi	SDR5294443	2016.01.21, 00:17	2016.01.21, 07:35	07:18:00	15485	---
IFBaiano-Guanambi	SDR 5590496	2016.01.22, 18:33	2016.01.25, 17:11	70:38:00	15507	---
IFBaiano-Guanambi	SDR 5294443	2016.01.24, 11:52	2016.01.25, 17:11	29:19:00	15521	---
IFBaiano-Guanambi	SDR 5294443	2016.01.28, 03:07	2016.01.28, 05:23	02:16:00	15555	---
IFBaiano-Guanambi	SDR 5590496	2016.01.28, 03:07	2016.01.28, 05:23	02:16:00	15556	---
IFBaiano-Guanambi	SDR 5590496	2016.01.30, 01:56	2016.01.30, 11:05	09:09:00	15572	---
IFBaiano-Guanambi	SDR 5294443	2016.01.30, 01:56	2016.01.30, 11:05	09:09:00	15573	---
IFBaiano-Itapetinga	ING5017703	2016.01.17, 21:05	2016.01.18, 09:45	12:40:00	15439	---
IFBaiano-Itapetinga	ING5017703	2016.01.23, 01:17	2016.01.24, 17:39	40:22:00	15515	---
IFBaiano-SrBonfim	SBM5016213	2015.01.08, 09:24	2015.01.08, 10:14	00:50:00	15356	---
IFBaiano-SrBonfim	SBM5016213	2016.01.18, 23:18	2016.01.21, 07:37	56:19:00	15453	---
IFBaiano-SrBonfim	SBM5016213	2016.01.21, 20:20	2016.01.22, 08:14	11:54:00	15493	---
IFBaiano-SrBonfim	SBM5016213	2016.01.22, 16:42	2016.01.25, 08:25	63:43:00	15497	---
IFBaiano-SrBonfim	SBM5016213	2016.01.29, 12:32	2016.01.30, 21:26	32:54:00	15563	---
IFBaiano-Stalnes	SDR 5590529	2016.01.04, 12:57	2016.01.05, 08:12	19:15:00	15304	---
IFBaiano-Stalnes	SDR 5590523	2016.01.04, 12:57	2016.01.05, 08:12	19:15:00	15305	---
IFBaiano-Stalnes	SDR 5590523	2016.01.07, 15:31	2016.01.07, 19:14	03:43:00	15343	---
IFBaiano-Stalnes	SDR 5590529	2016.01.07, 15:32	2016.01.07, 19:14	03:42:00	15344	---
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDPV0001	2016.01.04, 12:42	2016.01.04, 14:15	01:33:00	15303	---
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDPV0001	2016.01.11, 12:25	2016.01.11, 14:27	02:02:00	15383	---
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDPV0001	2016.01.13, 16:17	2016.01.13, 18:53	02:36:00	15414	---
IFBaiano-Urucuca	UUU 5010435	2016.01.04, 23:39	2016.01.06, 08:17	32:38:00	15311	---
IFBaiano-Urucuca	UUU 5010436	2016.01.04, 23:39	2016.01.06, 08:17	32:38:00	15312	---
IFBaiano-Urucuca	UUU 5010435	2016.01.23, 12:16	2016.01.24, 09:55	21:39:00	15517	---
IFBaiano-Urucuca	UUU 5010436	2016.01.23, 12:16	2016.01.24, 09:55	21:39:00	15518	---
IFBaiano-Valenca	VEC078713A	2016.01.05, 10:26	2016.01.05, 13:53	03:27:00	15323	---
IFBaiano-Valenca	VEC0787313A	2016.01.05, 10:26	2016.01.05, 13:54	03:28:00	15324	---
IFBaiano-Valenca	VEC078713A	2016.01.07, 23:51	2016.01.08, 00:19	00:28:00	15351	---
IFBaiano-Valenca	VEC078713A	2016.01.15, 05:52	2016.01.15, 13:08	07:16:00	15421	---
IFBaiano-Valenca	BAL2000002	2016.01.18, 05:25	2016.01.18, 09:48	04:23:00	15440	---
IFBaiano-Valenca	VEC078713A	2016.01.18, 06:35	2016.01.18, 09:48	03:13:00	15442	---
UFBA-VitConquista	SDRXYFVCA0GWDPV0001	2016.01.03, 20:39	2016.01.04, 07:13	10:34:00	15290	---
UFBA-VitConquista	SDRXYFVCA0GWDPV0001	2016.01.05, 07:47	2016.01.05, 08:39	00:52:00	15318	---

UFBA-VitConquista	SDRXYFVCA0GWDPV0001	2016.01.07, 19:58	2016.01.08, 08:55	12:57:00	15349	---
UFBA-VitConquista	SDRXYFVCA0GWDPV0001	2016.01.15, 10:58	2016.01.15, 11:29	00:31:00	15426	---
UFBA-VitConquista	SDRXYFVCA0GWDPV0001	2016.01.18, 10:01	2016.01.18, 19:23	17:41:00	15444	2016503557600
UFBA-VitConquista	SDRXYFVCA0GWDPV0001	2016.01.30, 10:24	2016.01.30, 21:05	10:41:00	15578	---
UFOB-Barreiras	BES078813A	2016.01.12, 00:31	2016.01.14, 21:30	73:40:00	15391	006412016
UFOB-Barreiras	BES078813A	2016.01.20, 07:30	2016.01.20, 08:40	06:15:00	15476	012682016
UFOB-Barreiras	BES078813A	2016.01.21, 20:20	2016.01.22, 07:00	10:40:00	15492	---
UFOB-Barreiras	BES078813A	2016.01.22, 20:55	2016.01.25, 06:55	58:00:00	15513	---
UFRB-Amargosa	TU-RNP-AMA01	2016.01.05, 05:50	2016.01.05, 07:08	01:18:00	15315	---
UFRB-Amargosa	TU-RNP-AMA01	2016.01.25, 07:45	2016.01.25, 08:01	00:16:00	15522	---
UFRB-Amargosa	TU-RNP-AMA01	2016.01.31, 23:34	2016.02.01, 00:40	01:06:00	15585	---
UFRB-Cachoeira	CHE077313A	2016.01.01, 11:09	2016.01.04, 17:21	78:12:00	15283	---
UFRB-Cachoeira	CHE077313A	2016.01.05, 19:34	2016.01.06, 06:03	10:29:00	15334	---
UFRB-Cachoeira	CHE077313A	2016.01.10, 11:46	2016.01.11, 07:19	19:33:00	15372	---
UFRB-Cachoeira	CHE077313A	2016.01.12, 10:29	2016.01.12, 18:22	10:16:00	15395	006622016
UFRB-Cachoeira	CHE077313A	2016.01.15, 16:19	2016.01.15, 16:39	01:25:00	15429	010392016
UFRB-Cachoeira	CHE077313A	2016.01.22, 18:34	2016.01.22, 22:07	03:57:00	15511	015442016
UFRB-Cachoeira	CHE077313A	2016.01.23, 13:52	2016.01.25, 13:52	32:58:00	15523	016052016
UFRB-Cachoeira	CHE077313A	2016.01.25, 22:45	2016.01.26, 08:25	03:52:00	15535	016712016
UFRB-Cachoeira	CHE077313A	2016.01.27, 06:01	2016.01.27, 11:24	07:13:00	15548	017612016
UFRB-CasaMoeda	CHE079113A	2016.01.01, 11:09	2016.01.01, 16:51	05:42:00	15284	---
UFRB-CasaMoeda	CHE079113A	2016.01.04, 06:04	2016.01.06, 06:03	47:59:00	15322	---
UFRB-CasaMoeda	CHE079113A	2016.01.10, 11:46	2016.01.11, 07:19	19:33:00	15371	---
UFRB-CasaMoeda	CHE079113A	2016.01.12, 10:29	2016.01.12, 18:22	10:16:00	15394	006602016
UFRB-CasaMoeda	CHE079113A	2016.01.15, 16:19	2016.01.17, 19:52	52:33:00	15430	010402016
UFRB-CasaMoeda	CHE079313A	2016.01.22, 18:34	2016.01.22, 23:07	27:56:00	15512	015452016
UFRB-CasaMoeda	CHE079113A	2016.01.25, 22:45	2016.01.26, 08:25	03:54:00	15534	016702016
UFRB-CasaMoeda	CHE079113A	2016.01.27, 06:01	2016.01.27, 11:24	07:11:00	15547	017632016
UFRB-CruzAlmas	BAL2000017	2016.01.02, 02:51	2016.01.02, 03:28	00:37:00	15285	---
UFRB-CruzAlmas	CZM077013A	2016.01.11, 11:23	2016.01.11, 17:35	12:17:00	15382	005752016
UFRB-CruzAlmas	CZM077013A	2016.01.13, 14:54	2016.01.13, 19:22	04:46:00	15411	008332016
UFRB-CruzAlmas	CZM077013A	2016.01.16, 11:45	2016.01.16, 13:06	15:13:00	15432	011002016
UFRB-CruzAlmas	CZM077013A	2016.01.27, 05:59	2016.01.27, 11:24	07:10:00	15544	017642016
UFRB-CruzAlmas	BAL2000017	2016.01.30, 08:46	2016.02.01, 04:36	21:50:00	15576	20160001059
UFRB-FeiraSantana	BAL2000016	2016.01.04, 09:13	2016.01.04, 13:18	04:05:00	15299	---
UFRB-FeiraSantana	BAL2000016	2016.01.05, 19:21	2016.01.05, 19:39	00:18:00	15333	---
UFRB-FeiraSantana	BAL2000016	2016.01.06, 01:57	2016.01.06, 07:53	05:56:00	15336	---
UFRB-SantoAmaro	SAMRNP01	2016.01.03, 21:14	2016.01.04, 11:58	14:44:00	15291	---
UFRB-SantoAmaro	SAMRNP01	2016.01.11, 10:00	2016.01.11, 20:09	17:30:00	15377	12149
UFRB-SantoAmaro	SAMRNP01	2016.01.12, 17:10	2016.01.12, 17:26	00:16:00	15401	---
UFRB-SantoAmaro	SAMRNP01	2016.01.16, 12:53	2016.01.17, 20:13	31:20:00	15427	---
UFRB-SantoAmaro	SAMRNP01	2016.01.18, 12:06	2016.01.18, 12:22	00:16:00	15451	---
UFRB-SantoAmaro	SAMRNP01	2016.01.18, 14:09	2016.01.18, 14:30	00:21:00	15452	---
UFRB-SantoAmaro	SAMRNP01	2016.01.19, 14:17	2016.01.19, 14:47	00:30:00	15468	---
UFRB-SantoAmaro	SAMRNP01	2016.01.19, 15:23	2016.01.19, 15:57	00:34:00	15469	---
UFRB-SantoAmaro	SAMRNP01	2016.01.24, 17:27	2016.01.24, 18:10	00:43:00	15520	---
UFRB-SantoAmaro	SAMRNP01	2016.01.26, 15:20	2016.01.26, 15:36	00:16:00	15540	---
UFRB-SantoAmaro	SAMRNP01	2016.01.28, 16:35	2016.01.28, 16:49	00:14:00	15560	---
UFRB-SantoAmaro	SAMRNP01	2016.01.29, 16:27	2016.01.29, 16:53	00:26:00	15566	---
UFRB-StoAntonioJesus	SDRSAJUFRB03092015	2016.01.05, 00:43	2016.01.05, 20:19	19:36:00	15313	---
UFRB-StoAntonioJesus	SDRSAJUFRB03092015	2016.01.09, 15:10	2016.01.11, 09:15	42:05:00	15368	---
UFRB-StoAntonioJesus	SDRSAJUFRB03092015	2016.01.12, 16:51	2016.01.12, 17:23	00:32:00	15399	---
UFRB-StoAntonioJesus	SDRSAJUFRB03092015	2016.01.19, 09:31	2016.01.19, 11:28	01:57:00	15461	---
UFRB-StoAntonioJesus	SDRSAJUFRB03092015	2016.01.20, 11:53	2016.01.20, 14:38	02:45:00	15481	---
UFSB-TeixeiraFreitas	SDRX YFTAF0EYDPV0001	2016.01.04, 12:41	2016.01.04, 15:13	02:32:00	15302	---
UFSB-TeixeiraFreitas	SDRX YFTAF0EYDPV0001	2016.01.13, 16:16	2016.01.13, 18:53	14:40:00	15413	2016502570986
UFSB-TeixeiraFreitas	SDRX YFTAF0EYDPV0001	2016.01.22, 21:37	2016.01.22, 21:53	00:16:00	15514	---
UFSB-TeixeiraFreitas	SDRX YFTAF0EYDPV0001	2016.01.26, 13:35	2016.01.26, 15:59	02:24:00	15539	---
UFSB-TeixeiraFreitas	SDRX YFTAF0EYDPV0001	2016.01.26, 22:10	2016.01.27, 12:08	13:58:00	15543	---
UFSB-TeixeiraFreitas	SDRX YFTAF0EYDPV0001	2016.01.29, 21:15	2016.02.01, 07:48	58:33:00	15570	---
UNILAB-SaoFranciscoConde	SFCRNP01	2016.01.03, 21:14	2016.01.04, 11:25	05:32:00	15292	12037
UNILAB-SaoFranciscoConde	SFCRNP01	2016.01.10, 11:31	2016.01.10, 12:01	00:30:00	15370	---
UNILAB-SaoFranciscoConde	SFCRNP01	2016.01.11, 10:00	2015.01.11, 20:08	13:06:00	15376	12160

UNILAB-SaoFranciscoConde	SFCRNP01	2016.01.22, 15:36	2016.01.25, 08:25	64:49:00	15503	—
UNILAB-SaoFranciscoConde	SFCRNP01	2016.01.26, 15:20	2016.01.26, 15:35	00:15:00	15541	—
UNILAB-SaoFranciscoConde	SFCRNP01	2016.01.26, 15:20	2016.01.26, 15:35	00:15:00	15542	—
UNIVASF-Juazeiro	SDR5751274	2016.01.11, 21:01	2016.01.12, 02:18	05:17:00	15387	—
UNIVASF-Juazeiro	SDR5751283	2016.01.11, 21:01	2016.01.12, 02:18	05:17:00	15388	—
UNIVASF-Juazeiro	SDR5751274	2016.01.17, 12:19	2016.01.18, 09:49	16:38:00	15435	14516556
UNIVASF-Juazeiro	SDR5751283	2016.01.17, 12:19	2016.01.18, 09:49	16:31:00	15436	14516560
UNIVASF-Juazeiro	SDR5751274	2016.01.21, 00:17	2016.01.21, 07:35	07:18:00	15484	—
UNIVASF-Juazeiro	SDR 5751283	2016.01.22, 18:33	2016.01.22, 19:02	00:29:00	15506	—
UNIVASF-Juazeiro	SDR 5751274	2016.01.22, 18:33	2016.01.22, 19:03	00:30:00	15509	—

Indisponibilidade causada pelas operadoras referente ao mês Jan/2016

Topo

Cliente	Designação do circuito	Minutos indisponíveis	Disponibilidade	Minutos excedido	Núm. de paradas	Chamado na Operadora
CNEN-Caetite	CTT5011696	0	100.00%	0	4	
EBSERH-HUPES	MTR-RNP-58	0	100.00%	0	4	
EBSERH-MCO	MTR-RNP-57	0	100.00%	0	3	
Embrapa-CNPMF	CZM077013A	1769	96.04%	1590	1	007722016/ 009242016
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	1189	97.34%	1010	5	2016502570096
	BES RNP SDR RNP DPDV 0005	0	100.00%	0	6	
IFBA-Camacari	BAL2000004	0	100.00%	0	1	
IFBA-Eunapolis	BAL2000006	0	100.00%	0	4	20150000077
IFBA-FeiraSantana	BAL2000007	0	100.00%	0	3	
IFBA-Irece	IRERNP01IFBA	0	100.00%	0	8	
IFBA-Jequie	JEE 5026329	0	100.00%	0	2	
	JEE5026330	0	100.00%	0	1	
IFBA-PauloAfonso	PAF 5017280	0	100.00%	0	3	
	PAF 5017281	0	100.00%	0	3	
	PAF5017280	0	100.00%	0	1	
	PAF5017281	0	100.00%	0	1	
IFBA-PortoSeguro	BAL2000013	0	100.00%	0	4	20150000078 20160000073
IFBA-SantoAmaro	SNA53192913A	1384	96.90%	1205	3	017662016
IFBA-SimoesFilho	MTR-RNP-59	0	100.00%	0	5	
IFBA-StoAntonioJesus	SNJRN P01	7225	83.81%	7046	7	12331
IFBA-Valenca	BAL2000001	0	100.00%	0	3	
	BAL2000002	0	100.00%	0	2	
	VEC078313A	1382	96.90%	1203	1	017682016
	VEC0787313A	0	100.00%	0	4	
IFBA-VitConquista	SDRXYFVCARNPDV0001	0	100.00%	0	1	
IFBaiano-Guanambi	SDR 5294443	0	100.00%	0	4	
	SDR 5590496	0	100.00%	0	5	
	SDR5294443	0	100.00%	0	2	
	SDR5590496	0	100.00%	0	1	
	ING5017703	0	100.00%	0	2	
IFBaiano-SrBonfim	SBM5016213	0	100.00%	0	5	

IFBaiano-StaInes	SDR 5590523	0	100.00%	0	2	
	SDR 5590529	0	100.00%	0	2	
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDPV0001	0	100.00%	0	3	
IFBaiano-Urucuca	UUU 5010435	0	100.00%	0	2	
	UUU 5010436	0	100.00%	0	2	
IFBaiano-Valenca	BAL2000002	0	100.00%	0	1	
	VEC078713A	0	100.00%	0	4	
	VEC0787313A	0	100.00%	0	1	
UFBA-VitConquista	SDRXYFVCAOGWDPV0001	1061	97.62%	882	6	2016503557600
UFOB-Barreiras	BES078813A	375	99.16%	196	4	006412016 012682016
UFRB-Amargosa	TU-RNP-AMA01	0	100.00%	0	3	
UFRB-Cachoeira	CHE077313A	3581	91.98%	3402	9	006622016 010392016 015442016 016052016 016712016 017612016
UFRB-CasaMoeda	CHE079113A	4434	90.07%	4255	7	006602016 010402016 016702016 017632016
	CHE079313A	1676	96.25%	1497	1	015452016
UFRB-CruzAlmas	BAL2000017	1310	97.07%	1131	2	20160001059
	CZM077013A	2366	94.70%	2187	4	005752016 008332016 011002016 017642016
UFRB-FeiraSantana	BAL2000016	0	100.00%	0	3	
UFRB-SantoAmaro	SAMRNP01	1050	97.65%	871	12	12149
UFRB-StoAntonioJesus	SDRSAJUFRB03092015	0	100.00%	0	5	
UFSB-TeixeiraFreitas	SDRXYFTAFOEYDPV0001	880	98.03%	701	6	2016502570986
UNILAB-SaoFranciscoConde	SFCRNP01	0	100.00%	0	6	12037 12160
UNIVASF-Juazeiro	SDR 5751274	0	100.00%	0	1	
	SDR 5751283	0	100.00%	0	1	
	SDR5751274	0	100.00%	0	3	14516556
	SDR5751283	0	100.00%	0	2	14516560

Observações