



Relatório Mensal de Indisponibilidade dos Clientes do POP-BA/RNP

Dez/2015

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PONTO DE PRESENÇA DA REDE NACIONAL DE ENSINO E PESQUISA NA BAHIA
SUPERINTENDÊNCIA DE TECNOLOGIA DA INFORMAÇÃO
UNIVERSIDADE FEDERAL DA BAHIA

Apresentação

Apresentamos neste documento o relatório mensal de disponibilidade dos clientes do PoP-BA/RNP. O relatório contém as informações indicadas na solicitação da RNP aos PoPs para o registro local dos chamados envolvendo os clientes do PoP-BA. Além disso, a RNP utiliza o relatório para gerar uma carta de notificação para as operadoras em relação ao contrato de serviço. Nas páginas seguintes, serão definidos os campos de cada tabela, bem como as informações referentes a **Indisponibilidades por tipo de falha**, **Relatório de chamados abertos** e **Indisponibilidades causadas pelas operadoras**.

Glossário

Cliente Campus de uma Instituição atendida pelo PoP-BA. O cliente pode ser qualificado junto à RNP em três categorias: Clientes Primários, Clientes Secundários, Clientes Temporários. A abertura e acompanhamento de chamados nas operadoras são obrigação do PoP-BA apenas para Clientes Primários.

Designação do circuito Conjunto alfanumérico de caracteres que identifica unicamente um circuito de dados de uma dada operadora

Tipo de Falha

desconhecido Causa da indisponibilidade desconhecida

eletrica Indisponibilidade causada por falha no fornecimento de energia elétrica do cliente

operadora Indisponibilidade causada por falha da operadora (problema com equipamento, cabeamento e etc...) atendendo o cliente

roteador Indisponibilidade causada por falha de software/hardware no roteador

prog-pop Indisponibilidade causada por manutenção programada solicitada pelo PoP-BA

prog-operadora Indisponibilidade causada por manutenção programada solicitada pela operadora

prog-cliente Indisponibilidade causada por manutenção programada solicitada pelo cliente

prog-daero Indisponibilidade causada por manutenção programada solicitada pela DAERO/RNP

staff-pop Indisponibilidade decorrente de ação direta do PoP-BA, incluindo desligamento acidentais, manobra inadequada no cabeamento, problema de acesso físico ao PoP-BA(para manutenção de operadoras, por exemplo), entre outros.

staff-cliente Indisponibilidade decorrente de ação direta do cliente, incluindo desligamento acidentais, manobra inadequada no cabeamento, problema de acesso físico a instituição(para manutenção de operadoras, por exemplo), entre outros.

Data/Hora da queda Momento em que o circuito ficou indisponível

Data/Hora da normalização Momento em que o circuito retornou à sua condição operacional normal

Tiquete no PoP Número que identifica o registro do problema na ferramenta de chamados do PoP-BA

Chamado na operadora Número que identifica a solicitação de reparo, manutenção ou averiguação de problemas em um circuito de dados contratado. No caso do chamado não ter sido registrado na operadora, o número será representado por três hifens (—).

SLA O termo “SLA” refere-se a *Service Level Agreement*, ou Acordo de Nível de Serviço em português – com a sigla “ANS”. O contrato de serviço entre a RNP e as operadoras indica que o serviço deve ficar disponível 99.6% do tempo em um mês.

Disponibilidade Indica a porcentagem de tempo em que o circuito se manteve em funcionamento ao longo do mês. Caso o valor de Disponibilidade seja menor do que o valor do SLA para o circuito, a caixa muda da cor verde para a cor vermelha.

Núm. de paradas Número de chamados resolvidos durante o mês em questão. Essas paradas estão relacionadas com todas as falhas citadas acima.

Minutos indisponíveis Tempo total de indisponibilidade do circuito.

Minutos excedidos Tempo de indisponibilidade que excedeu o SLA.

Indisponibilidade por tipo de falha referente ao mês de Dez/2015 (clientes primários)

Topo

Cliente	Designação do circuito	Horas indisponíveis - tipo de falha										desconhecido	total	
		eletrica	operadora	roteador	prog-pop	prog-operadora	prog-cliente	prog-daero	staff-pop	staff-cliente				
CNEN-Caetite	CTT5011696	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:19:00	05:19:00
EBSERH-HUPES	MTR-RNP-58	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	15:01:00	15:01:00
EBSERH-MCO	MTR-RNP-57	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:03:00	02:03:00
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	34:19:00	34:19:00
	BES RNP SDR RNP DPDV 0005	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	50:02:00	50:02:00
IFBA-Camacari	BAL2000004	01:36:00	29:53:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	49:17:00	80:46:00
IFBA-Eunapolis	BAL2000006	00:00:00	103:45:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	35:52:00	139:37:00
IFBA-FeiraSantana	BAL2000007	00:00:00	06:04:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	62:22:00	68:26:00
	BAL2000016	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	28:10:00	28:10:00
IFBA-Irece	IRERNP01IFBA	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:00:00	03:00:00
IFBA-Jacobina	JBN 5018116	00:00:00	15:11:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	15:11:00
IFBA-PauloAfonso	PAF 5017280	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	61:36:00	61:36:00
	PAF 5017281	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	60:38:00	60:38:00
	PAF5017280	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	12:18:00	12:18:00
	PAF5017281	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:04:00	01:04:00
IFBA-PortoSeguro	BAL2000013	07:27:00	197:40:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	85:12:00	290:19:00
IFBA-SantoAmaro	SNA53192913A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	08:09:00	08:09:00
IFBA-StoAntonioJesus	SNJRN01	03:54:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	40:14:00	44:08:00
IFBA-Valenca	BAL2000001	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	21:12:00	21:12:00
	VEC078713A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00
	VEC0787313A	00:00:00	23:20:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	23:21:00	46:41:00
IFBA-VitConquista	SDRXYFVCARNPDP	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:35:00	05:35:00
IFBaiano-Catu	CAU5013924	00:00:00	15:03:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	15:03:00
IFBaiano-GovMangabeira	BAL2000014	44:07:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	270:50:00	314:57:00
IFBaiano-Guanambi	SDR 5590496	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	29:23:00	29:23:00
IFBaiano-Itapetinga	ING5017703	00:00:00	27:10:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	27:10:00
IFBaiano-SrBonfim	SBM5016213	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	16:51:00	16:51:00
IFBaiano-Stalnes	SDR5590523	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:59:00	00:59:00
	SDR5590529	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:15:00	00:15:00
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDPV0001	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00
IFBaiano-Urucuca	UUU 5010435	28:32:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	128:48:00	157:20:00
	UUU 5010436	28:32:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	20:13:00	48:45:00
	UUU5010435	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:42:00	01:42:00
	UUU5010436	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:42:00	01:42:00
IFBaiano-Valenca	BAL2000001	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	19:14:00	19:14:00
	BAL2000002	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	12:48:00	12:48:00
	VEC078713A	00:00:00	23:34:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	24:20:00	47:54:00
UFBA-VitConquista	SDRXYFVCA0GWDP	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:10:00	03:10:00
	SDRXYFVCA0GWDPV0001	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:58:00	01:58:00
UFOB-Barreiras	BES078813A	00:00:00	44:29:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	15:14:00	59:43:00
UFRB-Cachoeira	CHE077313A	00:00:00	26:11:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	26:11:00
UFRB-CasaMoeda	CHE079113A	00:00:00	26:15:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	26:15:00
UFRB-CruzAlmas	BAL2000017	18:15:00	36:56:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	19:14:00	74:25:00
	CZM077013A	00:00:00	37:03:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:53:00	41:56:00
UFRB-FeiraSantana	BAL2000016	61:07:00	80:45:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	38:03:00	179:55:00
UFRB-SantoAmaro	SAMRN01	00:00:00	89:49:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:20:00	92:09:00
UFRB-StoAntonioJesus	SDRSAJUFRB03092015	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:21:00	01:21:00
UFSB-TeixeiraFreitas	SDRXYFTAFOEYDPV0001	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:31:00	01:31:00
UNILAB-SaoFranciscoConde	SFCRN01	09:58:00	47:46:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	71:18:00	129:02:00
UNIVASF-Juazeiro	SDR 5751274	08:15:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	22:41:00	30:56:00
	SDR 5751283	03:49:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	22:40:00	26:29:00
UNIVASF-SrBomfim	SBM5016211	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:53:00	02:53:00

Relatório de chamados abertos no mês de Dez/2015 (clientes primários)

Topo

Cliente	Designação do circuito	Data/Hora da queda	Data/Hora da normalização	Tempo Indis	Tiquete no PoP	Chamado na operadora
CNEN-Caetite	CTT5011696	2015.12.07, 03:17	2015.12.07, 08:36	05:19:00	15108	---
EBSERH-HUPES	MTR-RNP-58	2015.12.22, 16:02	2015.12.23, 07:03	15:01:00	15228	---
EBSERH-MCO	MTR-RNP-57	2015.12.19, 08:21	2015.12.19, 10:24	02:03:00	15205	---
IFBA-Barreiras	BES RNP SDR RNP DPDV 0005	2015.12.07, 01:24	2015.12.07, 07:39	06:15:00	15110	---
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	2015.12.07, 01:24	2015.12.07, 07:39	06:15:00	15111	---
IFBA-Barreiras	BES RNP SDR RNP DPDV 0005	2015.12.11, 18:24	2015.12.12, 10:08	15:44:00	15147	---
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	2015.12.29, 07:13	2015.12.30, 10:40	27:27:00	15265	---
IFBA-Barreiras	BES RNP SDR RNP DPDV 0005	2015.12.29, 07:13	2015.12.30, 10:39	27:26:00	15266	---
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	2015.12.30, 12:03	2015.12.30, 12:40	00:37:00	15276	---
IFBA-Barreiras	BES RNP SDR RNP DPDV 0005	2015.12.30, 12:03	2015.12.30, 12:40	00:37:00	15277	---
IFBA-Camacari	BAL2000004	2015.12.03, 14:42	2015.12.03, 16:18	01:36:00	15074	---
IFBA-Camacari	BAL2000004	2015.12.05, 05:09	2015.12.05, 20:06	14:57:00	15099	---
IFBA-Camacari	BAL2000004	2015.12.13, 19:48	2015.12.15, 13:32	29:53:00	15152	20150010461
IFBA-Camacari	BAL2000004	2015.12.18, 05:43	2015.12.18, 08:01	02:18:00	15191	---
IFBA-Camacari	BAL2000004	2015.12.19, 20:29	2015.12.20, 15:43	19:14:00	15211	---
IFBA-Camacari	BAL2000004	2015.12.26, 00:22	2015.12.26, 13:10	12:48:00	15253	---
IFBA-Eunapolis	BAL2000006	2015.12.01, 14:20	2015.12.01, 16:30	02:10:00	15043	---
IFBA-Eunapolis	BAL2000006	2015.12.05, 05:11	2015.12.05, 15:02	09:51:00	15101	---
IFBA-Eunapolis	BAL2000006	2015.12.11, 17:32	2015.12.14, 02:04	61:51:00	15143	20150010413
IFBA-Eunapolis	BAL2000006	2015.12.18, 05:44	2015.12.18, 08:04	02:20:00	15192	---
IFBA-Eunapolis	BAL2000006	2015.12.19, 20:31	2015.12.20, 05:16	08:45:00	15210	---
IFBA-Eunapolis	BAL2000006	2015.12.21, 13:41	2015.12.22, 21:27	41:54:00	15220	20150010777
IFBA-Eunapolis	BAL2000006	2015.12.26, 00:24	2015.12.26, 13:10	12:46:00	15256	---
IFBA-FeiraSantana	BAL2000007	2015.12.05, 05:11	2015.12.05, 15:02	09:51:00	15102	---
IFBA-FeiraSantana	BAL2000007	2015.12.13, 20:01	2015.12.14, 02:04	06:03:00	15156	---
IFBA-FeiraSantana	BAL2000007	2015.12.14, 17:42	2015.12.15, 10:41	06:04:00	15171	20150010528
IFBA-FeiraSantana	BAL2000007	2015.12.18, 05:44	2015.12.18, 08:01	02:17:00	15193	---
IFBA-FeiraSantana	BAL2000016	2015.12.19, 20:30	2015.12.21, 00:40	28:10:00	15208	---
IFBA-FeiraSantana	BAL2000007	2015.12.19, 20:31	2015.12.21, 00:40	28:09:00	15209	---
IFBA-FeiraSantana	BAL2000007	2015.12.26, 00:24	2015.12.26, 16:26	16:02:00	15257	---
IFBA-Irece	IRERNP01IFBA	2015.12.04, 04:53	2015.12.04, 07:53	03:00:00	15087	---
IFBA-Jacobina	JBN 5018116	2015.12.14, 16:45	2015.12.14, 20:00	15:11:00	15167	74851005253
IFBA-PauloAfonso	PAF5017280	2015.12.03, 23:13	2015.12.04, 00:04	00:51:00	15085	---
IFBA-PauloAfonso	PAF5017281	2015.12.03, 23:13	2015.12.04, 00:04	00:51:00	15086	---
IFBA-PauloAfonso	PAF5017281	2015.12.15, 22:22	2015.12.15, 22:35	00:13:00	15178	---
IFBA-PauloAfonso	PAF5017280	2015.12.15, 22:22	2015.12.15, 22:35	00:13:00	15179	---
IFBA-PauloAfonso	PAF5017280	2015.12.20, 11:35	2015.12.20, 22:49	11:14:00	15213	---
IFBA-PauloAfonso	PAF 5017280	2015.12.20, 21:52	2015.12.20, 22:49	00:57:00	15214	---
IFBA-PauloAfonso	PAF 5017281	2015.12.24, 18:28	2015.12.27, 07:06	60:38:00	15244	---
IFBA-PauloAfonso	PAF 5017280	2015.12.24, 18:27	2015.12.27, 07:06	60:39:00	15245	---
IFBA-PortoSeguro	BAL2000013	2015.12.01, 14:20	2015.12.01, 16:30	07:27:00	15044	20150009984
IFBA-PortoSeguro	BAL2000013	2015.12.05, 05:11	2015.12.05, 15:02	09:51:00	15100	---
IFBA-PortoSeguro	BAL2000013	2015.12.11, 17:32	2015.12.14, 02:04	56:32:00	15142	---
IFBA-PortoSeguro	BAL2000013	2015.12.13, 20:01	2015.12.14, 02:04	06:03:00	15158	---
IFBA-PortoSeguro	BAL2000013	2015.12.15, 19:47	2015.12.23, 19:19	197:40:00	15177	20150010572
IFBA-PortoSeguro	BAL2000013	2015.12.26, 00:24	2015.12.26, 13:10	12:46:00	15255	---
IFBA-SantoAmaro	SNA53192913A	2015.12.04, 11:56	2015.12.04, 12:49	00:53:00	15092	---
IFBA-SantoAmaro	SNA53192913A	2015.11.04, 16:03	2015.11.04, 16:17	00:14:00	15093	---
IFBA-SantoAmaro	SNA53192913A	2015.12.23, 01:54	2015.12.23, 08:09	06:15:00	15235	---
IFBA-SantoAmaro	SNA53192913A	2015.12.24, 18:57	2015.12.24, 19:44	00:47:00	15246	---
IFBA-StoAntonioJesus	SNJRN01	2015.12.19, 18:35	2015.12.21, 06:22	35:47:00	15206	---
IFBA-StoAntonioJesus	SNJRN01	2015.12.21, 17:07	2015.12.21, 19:25	02:18:00	15221	---
IFBA-StoAntonioJesus	SNJRN01	2015.12.22, 09:03	2015.12.22, 10:39	01:36:00	15227	---
IFBA-StoAntonioJesus	SNJRN01	2015.12.29, 22:30	2015.12.30, 02:57	04:27:00	15272	---
IFBA-Valenca	VEC0787313A	2015.12.02, 08:18	2015.12.02, 19:24	23:20:00	15055	2021522015

IFBA-Valenca	VEC078713A	2015.12.13, 15:35	2015.12.13, 17:35	02:00:00	15151	---
IFBA-Valenca	BAL2000001	2015.12.13, 19:59	2015.12.14, 02:03	06:04:00	15154	---
IFBA-Valenca	BAL2000001	2015.12.18, 05:42	2015.12.18, 08:01	02:19:00	15190	---
IFBA-Valenca	VEC0787313A	2015.12.23, 01:51	2015.12.23, 12:57	11:06:00	15232	---
IFBA-Valenca	VEC0787313A	2015.12.24, 02:55	2015.12.24, 14:34	11:39:00	15240	---
IFBA-Valenca	BAL2000001	2015.12.26,00:21	2015.12.26, 13:10	12:49:00	15252	---
IFBA-Valenca	VEC0787313A	2015.12.29, 15:57	2015.12.29, 16:33	00:36:00	15270	---
IFBA-VitConquista	SDRXYFVCARNPDP	2015.12.06, 16:12	2015.12.06, 21:47	05:35:00	15105	---
IFBaiano-Catu	CAU5013924	2015.12.14, 16:45	2015.12.14, 19:27	15:03:00	15168	718513211046
IFBaiano-GovMangabeira	BAL2000014	2015.12.01, 22:04	2015.12.02, 20:47	22:43:00	15054	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.02, 22:46	2015.12.03, 09:45	10:59:00	15068	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.03, 23:12	2015.12.04, 09:26	10:14:00	15084	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.04, 20:29	2015.12.06, 09:34	37:05:00	15094	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.09, 06:09	2015.12.09, 08:55	02:46:00	15121	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.10, 02:27	2015.12.10, 08:29	06:02:00	15128	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.10, 23:40	2015.12.11, 08:41	02:08:00	15132	20150010393
IFBaiano-GovMangabeira	BAL2000014	2015.12.11, 22:31	2015.12.12, 09:46	11:15:00	15148	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.13, 20:01	2015.12.14, 10:47	14:46:00	15157	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.14, 17:42	2015.12.15, 10:41	16:59:00	15172	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.15, 23:09	2015.12.16, 09:43	10:34:00	15180	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.16, 22:13	2015.12.17, 10:04	11:51:00	15184	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.17, 23:33	2015.12.18, 10:01	10:28:00	15187	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.19, 01:03	2015.12.21, 12:35	02:35:00	15204	20150010754
IFBaiano-GovMangabeira	BAL2000014	2015.12.22, 00:37	2015.12.22, 09:52	09:15:00	15223	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.23, 00:11	2015.12.23, 10:30	10:19:00	15229	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.24, 00:04	2015.12.28, 13:12	109:08:00	15239	---
IFBaiano-GovMangabeira	BAL2000014	2015.12.28, 19:04	2015.12.29, 10:54	15:50:00	15263	---
IFBaiano-Guanambi	SDR 5590496	2015.12.14, 16:44	2015.12.14, 19:58	03:14:00	15169	---
IFBaiano-Guanambi	SDR 5590496	2015.12.15, 09:23	2015.12.15, 10:34	01:11:00	15174	---
IFBaiano-Guanambi	SDR 5590496	2015.12.20, 21:51	2015.12.21, 22:49	24:58:00	15215	---
IFBaiano-Itapetinga	ING5017703	2016.12.17, 20:46	2016.12.18, 08:59	27:10:00	15183	77852138196
IFBaiano-SrBonfim	SBM5016213	2015.12.06, 18:09	2015.12.07, 08:03	13:54:00	15107	---
IFBaiano-SrBonfim	SBM5016213	2015.12.13, 23:36	2015.12.14, 02:33	02:57:00	15160	---
IFBaiano-Stalnes	SDR5590529	2015.12.09, 18:58	2015.12.09, 19:13	00:15:00	15126	---
IFBaiano-Stalnes	SDR5590523	2015.12.09, 18:59	2015.12.09, 18:58	00:59:00	15127	---
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDPV0001	2015.12.11, 14:00	2015.12.11, 16:00	02:00:00	15137	---
IFBaiano-Urucuca	UUU5010435	2015.12.04, 21:43	2015.12.04, 23:25	01:42:00	15095	---
IFBaiano-Urucuca	UUU5010436	2015.12.04, 21:43	2015.12.04, 23:25	01:42:00	15096	---
IFBaiano-Urucuca	UUU 5010435	2015.12.08, 12:44	2015.12.08, 16:14	03:30:00	15116	---
IFBaiano-Urucuca	UUU 5010436	2015.12.08, 12:44	2015.12.08, 16:14	03:30:00	15117	---
IFBaiano-Urucuca	UUU 5010436	2015.12.14, 15:57	2015.12.14, 18:01	16:29:00	15165	14390667
IFBaiano-Urucuca	UUU 5010435	2015.12.14, 15:57	2015.12.14, 16:01	16:28:00	15166	14390667
IFBaiano-Urucuca	UUU 5010435	2015.12.21, 03:40	2015.12.22, 08:12	28:32:00	15216	---
IFBaiano-Urucuca	UUU 5010436	2015.12.21, 03:40	2015.12.22, 08:12	28:32:00	15217	---
IFBaiano-Urucuca	UUU 5010436	2015.12.27, 19:26	2015.12.27, 19:40	00:14:00	15259	---
IFBaiano-Urucuca	UUU 5010435	2015.12.30, 12:03	2016.01.04, 00:53	108:50:00	15279	---
IFBaiano-Valenca	VEC078713A	2015.12.02, 08:18	2015.12.02, 19:52	23:34:00	15056	2021522015
IFBaiano-Valenca	VEC078713A	2015.12.07, 05:54	2015.12.07, 06:51	00:57:00	15109	---
IFBaiano-Valenca	BAL2000001	2015.12.19, 20:28	2015.12.20, 15:42	19:14:00	15212	---
IFBaiano-Valenca	VEC078713A	2015.12.23, 01:50	2015.12.23, 12:56	11:06:00	15230	---
IFBaiano-Valenca	VEC078713A	2015.12.24, 02:54	2015.12.24, 14:34	11:40:00	15241	---
IFBaiano-Valenca	BAL2000002	2015.12.26, 00:22	2015.12.26, 13:10	12:48:00	15254	---
IFBaiano-Valenca	VEC078713A	2015.12.29, 15:56	2015.12.29, 16:33	00:37:00	15269	---
UFBA-VitConquista	SDRXYFVCA0GWDP	2015.12.06, 16:17	2015.12.06, 19:27	03:10:00	15106	---
UFBA-VitConquista	SDRXYFVCA0GWDPV0001	2015.12.09, 06:04	2015.12.09, 08:02	01:58:00	15120	---
UFOB-Barreiras	BES078813A	2015.12.01, 21:20	2015.12.02, 06:45	09:25:00	15053	---
UFOB-Barreiras	BES078813A	2015.12.22, 08:10	2015.12.22, 19:01	23:43:00	15226	237262015
UFOB-Barreiras	BES078813A	2015.12.28, 23:53	2015.12.29, 05:42	05:49:00	15264	---
UFOB-Barreiras	BES078813A	2015.12.29, 09:11	2015.12.29, 20:42	20:46:00	15267	240522015
UFRB-Cachoeira	CHE077313A	2015.12.02, 12:11	2015.12.03, 04:16	14:03:00	15057	222142015
UFRB-Cachoeira	CHE077313A	2015.12.23, 01:53	2015.12.23, 08:40	12:08:00	15234	237842015
UFRB-CasaMoeda	CHE079113A	2015.12.02, 12:11	2015.12.03, 04:16	14:05:00	15058	222132015
UFRB-CasaMoeda	CHE079113A	2015.12.23, 01:53	2015.12.23, 08:40	12:10:00	15233	237822015

UFRB-CruzAlmas	CZM077013A	2015.12.02, 17:33	2015.12.03, 04:17	14:07:00	15067	222112015
UFRB-CruzAlmas	BAL2000017	2015.12.05, 05:08	2015.12.05, 20:05	14:57:00	15097	—
UFRB-CruzAlmas	BAL2000017	2015.12.13, 19:59	2015.12.14, 02:04	10:59:00	15153	20150010440
UFRB-CruzAlmas	BAL2000017	2015.12.14, 17:40	2015.12.15, 10:41	14:20:00	15170	20150010514
UFRB-CruzAlmas	CZM077013A	2015.12.16, 10:07	2015.12.16, 20:43	10:42:00	15181	232202015
UFRB-CruzAlmas	BAL2000017	2015.12.18, 05:42	2015.12.18, 08:01	03:18:00	15189	20150010623
UFRB-CruzAlmas	BAL2000017	2015.12.19, 20:29	2015.12.20, 15:43	19:14:00	15207	—
UFRB-CruzAlmas	CZM077013A	2015.12.23, 01:51	2015.12.23, 08:41	12:14:00	15231	237812015
UFRB-CruzAlmas	BAL2000017	2015.12.26, 00:22	2015.12.26, 13:10	11:37:00	15250	20150010900
UFRB-CruzAlmas	CZM077013A	2015.12.30, 14:23	2015.12.30, 19:16	04:53:00	15280	—
UFRB-FeiraSantana	BAL2000016	2015.12.05, 05:10	2015.12.07, 15:02	57:52:00	15098	—
UFRB-FeiraSantana	BAL2000016	2015.12.13, 20:01	2015.12.14, 02:04	11:36:00	15155	20150010439
UFRB-FeiraSantana	BAL2000016	2015.12.14, 17:42	2015.12.15, 10:41	14:27:00	15173	20150010513
UFRB-FeiraSantana	BAL2000016	2015.12.18, 05:44	2015.12.18, 08:01	03:15:00	15194	20150010622
UFRB-FeiraSantana	BAL2000016	2015.12.26, 00:23	2015.12.28, 07:15	54:42:00	15251	20150010899
UFRB-FeiraSantana	BAL2000016	2015.12.28, 08:31	2015.12.29, 14:26	38:03:00	15260	20150010939
UFRB-SantoAmaro	SAMRNP01	2015.12.02, 14:52	2015.12.02, 15:04	00:12:00	15061	—
UFRB-SantoAmaro	SAMRNP01	2015.12.03, 14:54	2015.12.03, 15:06	00:12:00	15077	—
UFRB-SantoAmaro	SAMRNP01	2015.12.11, 09:09	2015.12.12, 04:14	18:44:00	15135	11618
UFRB-SantoAmaro	SAMRNP01	2015.12.22, 04:39	2015.12.22, 06:35	01:56:00	15225	—
UFRB-SantoAmaro	SAMRNP01	2015.12.27, 14:45	2015.12.31, 03:07	71:05:00	15243	11968
UFRB-StoAntonioJesus	SDRSAJUFRB03092015	2015.12.03, 16:22	2015.12.03, 16:57	00:35:00	15082	—
UFRB-StoAntonioJesus	SDRSAJUFRB03092015	2015.12.17, 10:37	2015.12.17, 11:23	00:46:00	15185	—
UFSB-TeixeiraFreitas	SDRXYFTAFOEYDPV0001	2015.12.11, 13:59	2015.12.11, 15:30	01:31:00	15136	—
UNILAB-SaoFranciscoConde	SFCRNP01	2015.12.11, 09:08	2015.12.11, 12:15	02:39:00	15134	11619
UNILAB-SaoFranciscoConde	SFCRNP01	2015.12.13, 01:07	2015.12.14, 07:51	30:44:00	15150	—
UNILAB-SaoFranciscoConde	SFCRNP01	2015.12.14, 09:57	2015.12.14, 16:46	21:57:00	15161	11639
UNILAB-SaoFranciscoConde	SFCRNP01	2015.12.22, 04:38	2015.12.22, 06:30	07:19:00	15224	11875
UNILAB-SaoFranciscoConde	SFCRNP01	2015.12.27, 14:45	2015.12.28, 09:22	18:37:00	15242	—
UNILAB-SaoFranciscoConde	SFCRNP01	2015.12.28, 17:58	2015.12.31, 03:06	47:46:00	15262	11960
UNIVASF-Juazeiro	SDR 5751274	2015.12.02, 16:34	2015.12.02, 19:15	02:41:00	15065	—
UNIVASF-Juazeiro	SDR 5751283	2015.12.02, 16:34	2015.12.02, 19:15	02:41:00	15066	—
UNIVASF-Juazeiro	SDR 5751283	2015.12.03, 14:45	2015.12.03, 15:53	01:08:00	15075	—
UNIVASF-Juazeiro	SDR 5751274	2015.12.03, 14:46	2015.12.03, 15:53	01:07:00	15076	—
UNIVASF-Juazeiro	SDR 5751274	2015.12.04, 07:51	2015.12.04, 12:22	04:31:00	15089	—
UNIVASF-Juazeiro	SDR 5751283	2015.12.04, 07:51	2015.12.04, 12:22	04:31:00	15090	—
UNIVASF-Juazeiro	SDR 5751274	2015.12.06, 06:28	2015.12.07, 00:38	18:10:00	15103	—
UNIVASF-Juazeiro	SDR 5751283	2015.12.06, 06:29	2015.12.07, 00:38	18:09:00	15104	—
UNIVASF-Juazeiro	SDR 5751274	2015.12.08, 15:06	2015.12.08, 19:33	04:27:00	15118	—
UNIVASF-SrBomfim	SBM5016211	2015.12.13, 23:36	2015.12.14, 02:29	02:53:00	15159	—

Indisponibilidade causada pelas operadoras referente ao mês Dez/2015

Topo

Cliente	Designação do circuito	Minutos indisponíveis	Disponibilidade	Minutos excedido	Núm. de paradas	Chamado na Operadora
CNEN-Caetite	CTT5011696	0	100.00%	0	1	
EBSERH-HUPES	MTR-RNP-58	0	100.00%	0	1	
EBSERH-MCO	MTR-RNP-57	0	100.00%	0	1	
IFBA-Barreiras	BES RNP SDR RNP DPDV 0003	0	100.00%	0	3	
	BES RNP SDR RNP DPDV 0005	0	100.00%	0	4	
IFBA-Camacari	BAL2000004	1793	95.98%	1614	6	20150010461

IFBA-Eunapolis	BAL2000006	6225	86.06%	6046	7	20150010413 20150010777
IFBA-FeiraSantana	BAL2000007	364	99.18%	185	6	20150010528
	BAL2000016	0	100.00%	0	1	
IFBA-Irece	IRERNP01IFBA	0	100.00%	0	1	74851005253
IFBA-Jacobina	JBN 5018116	911	97.96%	732	1	
IFBA-PauloAfonso	PAF 5017280	0	100.00%	0	2	20150009984 20150010572
	PAF 5017281	0	100.00%	0	1	
	PAF5017280	0	100.00%	0	3	
	PAF5017281	0	100.00%	0	2	
IFBA-PortoSeguro	BAL2000013	11860	73.43%	11681	6	
IFBA-SantoAmaro	SNA53192913A	0	100.00%	0	4	
IFBA-StoAntonioJesus	SNJRN P01	0	100.00%	0	4	
	BAL2000001	0	100.00%	0	3	
IFBA-Valenca	VEC078713A	0	100.00%	0	1	2021522015
	VEC0787313A	1400	96.86%	1221	4	
IFBA-VitConquista	SDRXYFVCARNPDP	0	100.00%	0	1	
IFBaiano-Catu	CAU5013924	903	97.98%	724	1	718513211046
IFBaiano-GovMangabeira	BAL2000014	0	100.00%	0	18	20150010393 20150010754
IFBaiano-Guanambi	SDR 5590496	0	100.00%	0	3	
IFBaiano-Itapetinga	ING5017703	1630	96.35%	1451	1	77852138196
IFBaiano-SrBonfim	SBM5016213	0	100.00%	0	2	
IFBaiano-StaInes	SDR5590523	0	100.00%	0	1	
	SDR5590529	0	100.00%	0	1	
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDPV0001	0	100.00%	0	1	
	UUU 5010435	0	100.00%	0	4	14390667
IFBaiano-Urucuca	UUU 5010436	0	100.00%	0	4	14390667
	UUU5010435	0	100.00%	0	1	
	UUU5010436	0	100.00%	0	1	
	BAL2000001	0	100.00%	0	1	
IFBaiano-Valenca	BAL2000002	0	100.00%	0	1	2021522015
	VEC078713A	1414	96.83%	1235	5	
	SDRXYFVCA0GWDP	0	100.00%	0	1	
UFBA-VitConquista	SDRXYFVCA0GWDP	0	100.00%	0	1	
	SDRXYFVCA0GWDPV0001	0	100.00%	0	1	
UFOB-Barreiras	BES078813A	2669	94.02%	2490	4	237262015 240522015
UFRB-Cachoeira	CHE077313A	1571	96.48%	1392	2	222142015 237842015
UFRB-CasaMoeda	CHE079113A	1575	96.47%	1396	2	222132015 237822015
UFRB-CruzAlmas	BAL2000017	2216	95.04%	2037	6	20150010440 20150010514 20150010623 20150010900
	CZM077013A	2223	95.02%	2044	4	222112015 232202015 237812015

UFRB-FeiraSantana	BAL2000016	4845	89.15%	4666	6	20150010439 20150010513 20150010622 20150010899 20150010939
UFRB-SantoAmaro	SAMRNP01	5389	87.93%	5210	5	11618 11968
UFRB-StoAntonioJesus	SDRSAJUFRB03092015	0	100.00%	0	2	
UFSB-TeixeiraFreitas	SDRXYFTAFOEYDPV0001	0	100.00%	0	1	
UNILAB-SaoFranciscoConde	SFCRNP01	2866	91.72%	2687	6	11619 11639 11875 11960
UNIVASF-Juazeiro	SDR 5751274	0	100.00%	0	5	
	SDR 5751283	0	100.00%	0	4	
UNIVASF-SrBomfim	SBM5016211	0	100.00%	0	1	

Observações

O circuito BAL2000013 do IFBA-Porto Seguro passou uma semana indisponível devido a um furto no rádio da operadora que fica sob área de alta periculosidade, conforme informado pela operadora. O rádio foi reinstalado e o problema solucionado.

A instituição da UNILAB-São Francisco do Conde foi ativada na metade do mês de Dezembro. Esta passou bem nos testes de homologação de circuito e após ser ativada, passou a oscilar e cair consideravelmente. O valor de disponibilidade dela conta como se tivesse sido ativada no início do mês, o que não aconteceu e, na verdade, deveria ter um valor de disponibilidade menor.

Os circuitos da UFRB são todos 24x7, mas por vezes os chamados na operadora foram abertos às sextas, o circuito retornou no sábado, mas o chamado só foi fechado na segunda-feira por descompassos no atendimento da equipe auxiliar de monitoramento. Esta demora no encerramento do chamado na operadora aumentou o valor de tempo indisponível e logo, os valores de disponibilidade retratados para os circuitos da UFRB são, na verdade, um pouco menores.