



Relatório Mensal de Disponibilidade dos Clientes do POP-BA/RNP

Ago/2017

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PONTO DE PRESENÇA DA REDE NACIONAL DE ENSINO E PESQUISA NA BAHIA
SUPERINTENDÊNCIA DE TECNOLOGIA DA INFORMAÇÃO
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Apresentação

Apresentamos neste documento o relatório mensal de disponibilidade dos clientes do PoP-BA/RNP. O relatório contém as informações indicadas na solicitação da RNP aos PoPs para o registro local dos chamados envolvendo os clientes do PoP-BA. Além disso, a RNP utiliza o relatório para gerar uma carta de notificação para as operadoras em relação ao contrato de serviço.

Os dados deste relatório são provindos dos tickets abertos em nossa ferramenta de acompanhamento de chamados e não diretamente através de todas as quedas capturadas pelo sistema de monitoramento. Caso contrário, a demanda de mão-de-obra seria muito alta. Por exemplo, apenas os problemas de circuito que excedem 10 minutos de indisponibilidade são tratadas por nossa equipe. Logo, os dados aqui apresentados são aproximados da disponibilidade real dos circuitos.

Nas páginas seguintes, serão definidos os campos de cada tabela, bem como as informações referentes a **Indisponibilidades por tipo de falha**, **Relatório de chamados abertos** e **Indisponibilidades causadas pelas operadoras**.

Glossário

Cliente Campus de uma Instituição atendida pelo PoP-BA. O cliente pode ser qualificado junto à RNP em três categorias: Clientes Primários, Clientes Secundários, Clientes Temporários. A abertura e acompanhamento de chamados nas operadoras são obrigação do PoP-BA apenas para Clientes Primários.

Designação do circuito Conjunto alfanumérico de caracteres que identifica unicamente um circuito de dados de uma dada operadora

Tipo de Falha

desconhecido Causa da indisponibilidade desconhecida

eletrica Indisponibilidade causada por falha no fornecimento de energia elétrica do cliente

operadora Indisponibilidade causada por falha da operadora (problema com equipamento, cabeamento e etc...) atendendo o cliente

roteador Indisponibilidade causada por falha de software/hardware no roteador

prog-pop Indisponibilidade causada por manutenção programada solicitada pelo PoP-BA

prog-operadora Indisponibilidade causada por manutenção programada solicitada pela operadora

prog-cliente Indisponibilidade causada por manutenção programada solicitada pelo cliente

prog-daero Indisponibilidade causada por manutenção programada solicitada pela DAERO/RNP

staff-pop Indisponibilidade decorrente de ação direta do PoP-BA, incluindo desligamento acidentais, manobra inadequada no cabeamento, problema de acesso físico ao PoP-BA(para manutenção de operadoras, por exemplo), entre outros.

staff-cliente Indisponibilidade decorrente de ação direta do cliente, incluindo desligamento acidentais, manobra inadequada no cabeamento, problema de acesso físico a instituição(para manutenção de operadoras, por exemplo), entre outros.

Data/Hora da queda Momento em que o circuito ficou indisponível

Data/Hora da normalização Momento em que o circuito retornou à sua condição operacional normal

Tiquete no PoP Número que identifica o registro do problema na ferramenta de chamados do PoP-BA

Chamado na operadora Número que identifica a solicitação de reparo, manutenção ou averiguação de problemas em um circuito de dados contratado. No caso do chamado não ter sido registrado na operadora, o número será representado por três hifens (—).

SLA O termo “SLA” refere-se a *Service Level Agreement*, ou Acordo de Nível de Serviço em português – com a sigla “ANS”. O contrato de serviço entre a RNP e as operadoras indica que o serviço deve ficar disponível 99.6% do tempo em um mês.

Disponibilidade Indica a porcentagem de tempo em que o circuito se manteve em funcionamento ao longo do mês. Caso o valor de Disponibilidade seja menor do que o valor do SLA para o circuito, a caixa muda da cor verde para a cor vermelha.

Núm. de paradas Número de chamados resolvidos durante o mês em questão. Essas paradas estão relacionadas com todas as falhas citadas acima.

Minutos indisponíveis Tempo total de indisponibilidade do circuito.

Minutos excedidos Tempo de indisponibilidade que excedeu o SLA.

Indisponibilidade por tipo de falha referente ao mês de Ago/2017 (clientes primários)

Topo

Cliente	Designação do circuito	Horas indisponíveis - tipo de falha										desconhecido	total	
		eletrica	operadora	roteador	prog-pop	prog-operadora	prog-cliente	prog-daero	staff-pop	staff-cliente				
CNEN-DICAE	CTT5011696	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:12:00
Embrapa-CNPMP	CZM032915A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:20:00
IFBA-Barreiras	BES081114A	00:00:00	01:18:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:50:00
IFBA-Camacari	CAR54080616A	01:01:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:30:00
IFBA-Eunapolis	BAL2000006	00:00:00	00:01:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:35:00
IFBA-FeiraSantana	BAL2000007	00:00:00	00:01:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:35:00
IFBA-Irece	SDRIEE/LC/13072017	00:00:00	03:35:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	09:34:00
IFBA-Jacobina	JBN 5018116	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	10:24:00
IFBA-Jequie	SDR XYF JEE 0EW DP*V 0002	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	16:25:00
IFBA-Juazeiro	PW-BA-PE	01:21:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:43:00
IFBA-PauloAfonso	PALRNP01	00:36:00	11:36:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	07:18:00
IFBA-PortoSeguro	BAL2000013	05:42:00	00:01:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:35:00
IFBA-SantoAmaro	SNA53192913A	00:28:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:20:00
IFBA-SirmoesFilho	MTR-RNP-59	00:00:00	03:17:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
IFBA-StoAntonioJesus	SNJRNP01	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	10:54:00
IFBA-Valenca	BAL2000001	06:11:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:35:00
IFBA-VitConquista	SDRXYFVCARNPDP*V0001	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	16:25:00
IFBaiano-Catu	SDRCAU/LC/11072017	02:50:00	17:03:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	11:10:00
IFBaiano-GovMangabeira	BAL2000001	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:35:00
	BAL2000014	00:00:00	00:02:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:02:00
IFBaiano-Guanambi	273667	00:00:00	70:53:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:23:00
IFBaiano-Itapetinga	ING5017703	01:27:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	08:48:00
	SDRSBM/LC/12072017	00:00:00	07:33:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	07:14:00
IFBaiano-SrBonfim	SDRSBM/LC/12072017-IFBAIANO	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	07:53:00
	SDR 5590523	00:00:00	01:08:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:08:00
IFBaiano-Stalnes	SDR 5590529	00:00:00	00:59:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:59:00
	SDRXYFTAFOFDDP*V0001	00:00:00	05:55:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	06:03:00
IFBaiano-TeixeiraFreitas	UUU 5010435	00:00:00	00:13:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	10:05:00
	UUU 5010436	00:00:00	00:09:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	10:01:00
IFBaiano-Valenca	BAL2000002	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:35:00
UFBA-VitConquista	SDRXYFVCA0GWDP*V0001	00:00:00	03:23:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:41:00
UFOB-Barreiras	BES081314A	00:00:00	01:32:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	00:00:00	00:01:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:35:00
UFOB-LuizEduardoMagalhaes	LEM081214A	00:00:00	01:38:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:49:00
UFRB-Amargosa	TU-RNP-AMA01	04:16:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:16:00
UFRB-Cachoeira	CHE077313A	05:07:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:07:00
UFRB-CasaMoeda	CHE079113A	49:12:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:32:00
UFRB-CruzAlmas	CZM077013A	02:53:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
UFRB-FeiraSantana	BAL2000016	00:00:00	00:03:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:38:00
UFRB-SantoAmaro	SAMRNP01	00:00:00	00:46:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:46:00
	SNA001184317A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:20:00
UFRB-StoAntonioJesus	SDRSAJ UFRB/03092015	04:02:00	08:16:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	12:18:00
UFSB-PortoSeguro	PGU0F5SDR3FDDP*V0001	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	08:30:00
UFSB-TeixeiraFreitas	SDRXYFTAFOEYDP*V0005	00:00:00	30:56:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	16:25:00
UNILAB-SaoFranciscoConde	SFCRNP01	00:00:00	31:07:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	12:11:00
UNIVASF-PauloAfonso	PALRNP02	00:37:00	11:41:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:29:00
UNIVASF-SrBomfim	SDRIEE/LC/13072017	00:00:00	07:29:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	06:22:00
	SDRSBM/LC/12072017	00:00:00	00:05:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
	SDRSBM/LC/12072017-UNIVASF	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	16:31:00

Relatório de chamados abertos no mês de Ago/2017 (clientes primários)

Topo

Cliente	Designação do circuito	Data/Hora da queda	Data/Hora da normalização	Tempo Indis	Tiquete no PoP	Chamado na operadora
CNEN-DICAE	CTT5011696	2017.08.16, 08:49	2017.08.16, 11:01	02:12:00	20341	—
Embrapa-CNPMF	CZM032915A	2017.08.06, 11:25	2017.08.06, 12:45	01:20:00	20258	—
IFBA-Barreiras	BES081114A	2017.08.07, 15:07	2017.08.07, 16:05	00:24:00	20272	178792017
IFBA-Barreiras	BES081114A	2017.08.15, 10:50	2017.08.15, 11:25	00:05:00	20331	184902017
IFBA-Barreiras	BES081114A	2017.08.19, 13:24	2017.08.19, 15:14	01:50:00	20373	—
IFBA-Barreiras	BES081114A	2017.08.24, 13:17	2017.08.24, 16:19	00:49:00	20415	194632017
IFBA-Camacari	CAR54080616A	2017.08.06, 11:25	2017.08.06, 14:55	03:30:00	20259	—
IFBA-Camacari	CAR54080616A	2017.08.30, 14:55	2017.08.30, 15:56	01:01:00	20490	—
IFBA-Eunapolis	BAL2000006	2017.08.10, 08:31	2017.08.10, 09:10	00:01:00	20285	20170006742
IFBA-Eunapolis	BAL2000006	2017.08.25, 12:08	2017.08.25, 12:43	00:35:00	20428	—
IFBA-FeiraSantana	BAL2000007	2017.08.10, 08:31	2017.08.10, 09:10	00:01:00	20286	20170006746
IFBA-FeiraSantana	BAL2000007	2017.08.25, 12:08	2017.08.25, 12:43	00:35:00	20429	—
IFBA-Irece	SDRIEE/LC/13072017	2017.08.02, 15:16	2017.08.02, 19:09	03:53:00	20226	—
IFBA-Irece	SDRIEE/LC/13072017	2017.08.03, 09:49	2017.08.03, 10:27	00:07:00	20236	0001666
IFBA-Irece	SDRIEE/LC/13072017	2017.08.11, 17:07	2017.08.11, 21:16	04:09:00	20303	—
IFBA-Irece	SDRIEE/LC/13072017	2017.08.15, 04:02	2017.08.15, 15:25	02:30:00	20328	0001699
IFBA-Irece	SDRIEE/LC/13072017	2017.08.17, 10:24	2017.08.17, 10:43	00:19:00	20348	—
IFBA-Irece	SDRIEE/LC/13072017	2017.08.18, 09:40	2017.08.18, 09:54	00:14:00	20358	—
IFBA-Irece	SDRIEE/LC/13072017	2017.08.20, 08:03	2017.08.20, 08:46	00:43:00	20374	—
IFBA-Irece	SDRIEE/LC/13072017	2017.08.22, 14:56	2017.08.22, 16:27	00:52:00	20395	1727
IFBA-Irece	SDRIEE/LC/13072017	2017.08.23, 12:06	2017.08.23, 12:34	00:06:00	20405	0001734
IFBA-Irece	SDRIEE/LC/13072017	2017.08.28, 15:54	2017.08.28, 16:10	00:16:00	20453	—
IFBA-Jacobina	JBN 5018116	2017.08.20, 08:26	2017.08.20, 18:50	10:24:00	20375	—
IFBA-Jequie	SDR XYF JEE 0EW DP*V 0002	2017.08.06, 11:12	2017.08.06, 19:40	08:28:00	20254	—
IFBA-Jequie	SDR XYF JEE 0EW DP*V 0002	2017.08.13, 23:37	2017.08.14, 07:34	07:57:00	20316	—
IFBA-Juazeiro	PW-BA-PE	2017.08.02, 15:34	2017.08.02, 15:46	00:12:00	20227	—
IFBA-Juazeiro	PW-BA-PE	2017.08.04, 08:43	2017.08.04, 13:14	04:31:00	20241	—
IFBA-Juazeiro	PW-BA-PE	2017.08.27, 11:39	2017.08.27, 13:00	01:21:00	20440	—
IFBA-PauloAfonso	PALRNP01	2017.08.01, 20:38	2017.08.01, 21:14	00:36:00	20220	—
IFBA-PauloAfonso	PALRNP01	2017.08.12, 06:43	2017.08.12, 09:11	02:28:00	20307	—
IFBA-PauloAfonso	PALRNP01	2017.08.15, 17:47	2017.08.15, 17:59	00:12:00	20336	—
IFBA-PauloAfonso	PALRNP01	2017.08.17, 08:59	2017.08.17, 11:47	01:34:00	20346	27659
IFBA-PauloAfonso	PALRNP01	2017.08.19, 00:10	2017.08.19, 00:30	00:20:00	20370	—
IFBA-PauloAfonso	PALRNP01	2017.08.21, 19:53	2017.08.22, 00:11	04:18:00	20379	—
IFBA-PauloAfonso	PALRNP01	2017.08.22, 08:18	2017.08.22, 13:50	04:25:00	20386	27824/27822
IFBA-PauloAfonso	PALRNP01	2017.08.28, 05:04	2017.08.28, 20:24	05:37:00	20451	28068
IFBA-PortoSeguro	BAL2000013	2017.08.04, 02:31	2017.08.04, 08:13	05:42:00	20238	—
IFBA-PortoSeguro	BAL2000013	2017.08.10, 08:31	2017.08.10, 09:10	00:01:00	20287	20170006745
IFBA-PortoSeguro	BAL2000013	2017.08.25, 12:08	2017.08.25, 12:43	00:35:00	20430	—
IFBA-SantoAmaro	SNA53192913A	2017.08.06, 11:25	2017.08.06, 12:45	01:20:00	20257	—
IFBA-SantoAmaro	SNA53192913A	2017.08.29, 14:45	2017.08.29, 15:13	00:28:00	20470	—
IFBA-SimoesFilho	MTR-RNP-59	2017.08.02, 11:02	2017.08.02, 15:16	03:17:00	20225	25587
IFBA-StoAntonioJesus	SNJRN01	2017.08.06, 09:32	2017.08.06, 17:21	07:49:00	20253	—
IFBA-StoAntonioJesus	SNJRN01	2017.08.13, 09:29	2017.08.13, 09:34	00:05:00	20312	—
IFBA-StoAntonioJesus	SNJRN01	2017.08.15, 12:16	2017.08.15, 12:41	00:25:00	20333	—
IFBA-StoAntonioJesus	SNJRN01	2017.08.23, 11:31	2017.08.23, 12:26	00:55:00	20404	—
IFBA-StoAntonioJesus	SNJRN01	2017.08.27, 03:08	2017.08.27, 04:48	01:40:00	20438	—
IFBA-Valenca	BAL2000001	2017.08.22, 11:55	2017.08.22, 18:06	06:11:00	20388	—
IFBA-Valenca	BAL2000001	2017.08.25, 12:08	2017.08.25, 12:43	00:35:00	20433	—
IFBA-VitConquista	SDRXYFVCARNPDP*V0001	2017.08.06, 11:12	2017.08.06, 19:40	08:28:00	20255	—
IFBA-VitConquista	SDRXYFVCARNPDP*V0001	2017.08.13, 23:37	2017.08.14, 07:34	07:57:00	20315	—
IFBaiano-Catu	SDRCAU/LC/11072017	2017.08.04, 12:18	2017.08.04, 15:08	02:50:00	20245	—
IFBaiano-Catu	SDRCAU/LC/11072017	2017.08.11, 19:46	2017.08.12, 03:23	07:37:00	20305	—
IFBaiano-Catu	SDRCAU/LC/11072017	2017.08.18, 11:46	2017.08.18, 13:42	01:32:00	20361	1713
IFBaiano-Catu	SDRCAU/LC/11072017	2017.08.22, 17:51	2017.08.22, 21:24	03:33:00	20399	—

IFBaiano-Catu	SDRCAU/LC/11072017	2017.08.29, 15:13	2017.08.30, 07:02	15:31:00	20471	1746
IFBaiano-GovMangabeira	BAL2000014	2017.08.10, 08:31	2017.08.10, 09:10	00:02:00	20288	20170006744
IFBaiano-GovMangabeira	BAL200001	2017.08.25, 12:08	2017.08.25, 12:43	00:35:00	20431	---
IFBaiano-Guanambi	273667	2017.08.01, 22:23	2017.08.01, 22:54	00:31:00	20221	---
IFBaiano-Guanambi	273667	2017.08.12, 19:00	2017.08.12, 19:52	00:52:00	20311	---
IFBaiano-Guanambi	273667	2017.08.16, 10:56	2017.08.19, 09:56	70:51:00	20343	1708787
IFBaiano-Guanambi	273667	2017.08.29, 15:53	2017.08.29, 16:22	00:02:00	20472	17081455
IFBaiano-Itapetinga	ING5017703	2017.08.01, 08:59	2017.08.01, 10:26	01:27:00	20213	---
IFBaiano-Itapetinga	ING5017703	2017.08.29, 11:12	2017.08.29, 11:47	00:35:00	20468	---
IFBaiano-Itapetinga	ING5017703	2017.08.30, 17:41	2017.08.31, 01:54	08:13:00	20491	---
IFBaiano-SrBonfim	SDRSBM/LC/12072017	2017.08.03, 09:49	2017.08.03, 10:26	00:06:00	20235	0001667
IFBaiano-SrBonfim	SDRSBM/LC/12072017	2017.08.06, 12:54	2017.08.06, 13:19	00:25:00	20264	---
IFBaiano-SrBonfim	SDRSBM/LC/12072017	2017.08.09, 09:59	2017.08.09, 12:40	02:41:00	20281	---
IFBaiano-SrBonfim	SDRSBM/LC/12072017	2017.08.10, 08:38	2017.08.10, 17:02	07:27:00	20290	1682
IFBaiano-SrBonfim	SDRSBM/LC/12072017	2017.08.11, 17:07	2017.08.11, 21:15	04:08:00	20304	---
IFBaiano-SrBonfim	SDRSBM/LC/12072017-IFBAIANO	2017.08.22, 02:28	2017.08.22, 08:16	05:48:00	20383	---
IFBaiano-SrBonfim	SDRSBM/LC/12072017-IFBAIANO	2017.08.30, 05:13	2017.08.30, 07:18	02:05:00	20475	---
IFBaiano-Stalnes	SDR 5590529	2017.08.22, 14:28	2017.08.22, 16:07	00:59:00	20393	16165117
IFBaiano-Stalnes	SDR 5590523	2017.08.22, 14:28	2017.08.22, 16:07	01:08:00	20394	16165115
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDP*V0001	2017.08.02, 20:35	2017.08.02, 23:28	02:53:00	20232	---
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDP*V0001	2017.08.04, 13:44	2017.08.04, 16:38	02:05:00	20246	2017617079651
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDP*V0001	2017.08.15, 18:43	2017.08.15, 21:53	03:10:00	20339	---
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDP*V0001	2017.08.17, 16:34	2017.08.17, 16:49	00:03:00	20355	2017619150384
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDP*V0001	2017.08.21, 14:20	2017.08.21, 16:32	02:02:00	20378	2017619648327
IFBaiano-TeixeiraFreitas	SDRXYFTAFOFDDP*V0001	2017.08.23, 17:36	2017.08.23, 19:25	01:45:00	20407	2017620094184
IFBaiano-Urucuca	UUU 5010435	2017.08.12, 08:44	2017.08.12, 18:36	09:52:00	20308	---
IFBaiano-Urucuca	UUU 5010436	2017.08.12, 08:44	2017.08.12, 18:36	09:52:00	20309	---
IFBaiano-Urucuca	UUU 5010435	2017.08.17, 13:32	2017.08.17, 14:39	00:13:00	20350	16157584
IFBaiano-Urucuca	UUU 5010436	2017.08.17, 13:32	2017.08.17, 14:39	00:09:00	20351	16157590
IFBaiano-Valenca	BAL2000002	2017.08.25, 12:08	2017.08.25, 12:43	00:35:00	20432	---
UFBA-VitConquista	SDRXYFVCA0GWDP*V0001	2017.08.02, 21:47	2017.08.02, 23:28	01:41:00	20233	---
UFBA-VitConquista	SDRXYFVCA0GWDP*V0001	2017.08.04, 13:44	2017.08.04, 18:07	03:23:00	20247	2017617082546
UFOB-Barreiras	BES081314A	2017.08.07, 15:07	2017.08.07, 16:05	00:15:00	20270	178802017
UFOB-Barreiras	BES081314A	2017.08.15, 10:48	2017.08.15, 11:25	00:03:00	20332	184912017
UFOB-Barreiras	BES081314A	2017.08.19, 13:24	2017.08.19, 15:13	01:49:00	20371	---
UFOB-Barreiras	BES081314A	2017.08.24, 13:17	2017.08.24, 16:44	01:14:00	20416	194642017
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	2017.08.01, 22:47	2017.08.02, 00:03	00:35:00	20222	201708729461
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	2017.08.30, 06:03	2017.08.30, 08:45	00:01:00	20476	201708252836465
UFOB-LuizEduardoMagalhaes	LEM081214A	2017.08.07, 15:07	2017.08.07, 16:05	00:21:00	20271	178822017
UFOB-LuizEduardoMagalhaes	LEM081214A	2017.08.15, 10:50	2017.08.15, 11:25	00:02:00	20330	184932017
UFOB-LuizEduardoMagalhaes	LEM081214A	2017.08.19, 13:24	2017.08.19, 15:13	01:49:00	20372	---
UFOB-LuizEduardoMagalhaes	LEM081214A	2017.08.24, 12:49	2017.08.24, 16:45	01:15:00	20414	194622017
UFRB-Amargosa	TU-RNP-AMA01	2017.08.22, 22:06	2017.08.23, 13:20	04:16:00	20401	9326
UFRB-Cachoeira	CHE077313A	2017.08.06, 11:25	2017.08.06, 14:53	02:55:00	20261	177922017
UFRB-Cachoeira	CHE077313A	2017.08.23, 09:56	2017.08.23, 12:08	02:12:00	20403	---
UFRB-CasaMoeda	CHE079113A	2017.08.01, 09:51	2017.08.01, 10:04	00:13:00	20214	---
UFRB-CasaMoeda	CHE079113A	2017.08.03, 11:20	2017.08.04, 14:04	26:15:00	20237	165762017
UFRB-CasaMoeda	CHE079113A	2017.08.06, 11:25	2017.08.06, 14:53	02:56:00	20263	177912017
UFRB-CasaMoeda	CHE079113A	2017.08.08, 14:12	2017.08.08, 15:52	01:40:00	20278	---
UFRB-CasaMoeda	CHE079113A	2017.08.10, 10:33	2017.08.10, 10:49	00:16:00	20293	---
UFRB-CasaMoeda	CHE079113A	2017.08.24, 10:18	2017.08.24, 10:31	00:13:00	20410	---
UFRB-CasaMoeda	CHE079113A	2017.08.25, 19:23	2017.08.25, 22:02	02:39:00	20437	---
UFRB-CasaMoeda	CHE079113A	2017.08.30, 14:18	2017.08.31, 10:19	20:01:00	20489	---
UFRB-CruzAlmas	CZM077013A	2017.08.06, 11:25	2017.08.06, 14:53	02:53:00	20260	177932017
UFRB-FeiraSantana	BAL2000016	2017.08.10, 08:31	2017.08.10, 09:10	00:03:00	20289	20170006743
UFRB-FeiraSantana	BAL2000016	2017.08.25, 12:08	2017.08.25, 12:43	00:35:00	20434	---
UFRB-SantoAmaro	SNA001184317A	2017.08.06, 11:25	2017.08.06, 12:45	01:20:00	20262	---
UFRB-SantoAmaro	SAMRNP01	2017.08.14, 07:56	2017.08.17, 10:46	00:46:00	20352	27662
UFRB-StoAntonioJesus	SDRSAJ UFRB/03092015	2017.08.22, 13:51	2017.08.22, 20:53	06:12:00	20392	22080069702673
UFRB-StoAntonioJesus	SDRSAJ UFRB/03092015	2017.08.23, 09:48	2017.08.23, 10:54	01:06:00	20402	---
UFRB-StoAntonioJesus	SDRSAJ UFRB/03092015	2017.08.24, 06:40	2017.08.24, 09:36	02:56:00	20408	---
UFRB-StoAntonioJesus	SDRSAJ UFRB/03092015	2017.08.25, 14:30	2017.08.25, 17:50	02:04:00	20435	30080069700724
UFSB-PortoSeguro	PGU0F5SDR3FDDP*V0001	2017.08.05, 09:55	2017.08.05, 17:31	07:36:00	20250	---

UFSB-PortoSeguro	PGU0F5SDR3FDDP*V0001	2017.08.14, 16:04	2017.08.14, 16:58	00:54:00	20326	—
UFSB-TeixeiraFreitas	SDRXYFTAFOEYDP*V0005	2017.08.06, 11:12	2017.08.06, 19:40	08:28:00	20256	—
UFSB-TeixeiraFreitas	SDRXYFTAFOEYDP*V0005	2017.08.13, 23:37	2017.08.14, 07:34	07:57:00	20314	—
UFSB-TeixeiraFreitas	SDRXYFTAFOEYDP*V0005	2017.08.15, 17:54	2017.08.17, 16:23	30:56:00	20338	2017618863629
UNILAB-SaoFranciscoConde	SFCRNP01	2017.08.06, 09:32	2017.08.06, 19:37	10:05:00	20252	—
UNILAB-SaoFranciscoConde	SFCRNP01	2017.08.07, 16:31	2017.08.07, 18:37	02:06:00	20274	—
UNILAB-SaoFranciscoConde	SFCRNP01	2017.08.13, 10:14	2017.08.15, 18:15	31:07:00	20313	27590/27661
UNIVASF-PauloAfonso	PALRNP02	2017.08.01, 20:38	2017.08.01, 21:15	00:37:00	20219	—
UNIVASF-PauloAfonso	PALRNP02	2017.08.12, 06:39	2017.08.12, 07:20	00:41:00	20306	—
UNIVASF-PauloAfonso	PALRNP02	2017.08.15, 17:48	2017.08.15, 18:00	00:12:00	20337	—
UNIVASF-PauloAfonso	PALRNP02	2017.08.17, 08:59	2017.08.17, 11:47	01:27:00	20345	27660
UNIVASF-PauloAfonso	PALRNP02	2017.08.19, 00:10	2017.08.19, 00:30	00:20:00	20369	—
UNIVASF-PauloAfonso	PALRNP02	2017.08.21, 19:54	2017.08.22, 00:10	04:16:00	20380	—
UNIVASF-PauloAfonso	PALRNP02	2017.08.22, 08:18	2017.08.22, 13:59	04:34:00	20385	27825/27823
UNIVASF-PauloAfonso	PALRNP02	2017.08.28, 05:04	2017.08.28, 20:25	05:40:00	20452	28067
UNIVASF-SrBomfim	SDRSBM/LC/12072017	2017.08.03, 09:49	2017.08.03, 10:25	00:05:00	20234	0001665
UNIVASF-SrBomfim	SDRIIE/LC/13072017	2017.08.06, 12:54	2017.08.06, 13:19	00:25:00	20265	—
UNIVASF-SrBomfim	SDRIIE/LC/13072017	2017.08.09, 09:58	2017.08.09, 12:40	02:42:00	20282	—
UNIVASF-SrBomfim	SDRIIE/LC/13072017	2017.08.10, 08:38	2017.08.10, 17:02	07:29:00	20291	1681
UNIVASF-SrBomfim	SDRIIE/LC/13072017	2017.08.11, 17:07	2017.08.11, 20:22	03:15:00	20302	—
UNIVASF-SrBomfim	SDRSBM/LC/12072017-UNIVASF	2017.08.21, 09:04	2017.08.21, 09:39	00:03:00	20376	0001717
UNIVASF-SrBomfim	SDRSBM/LC/12072017-UNIVASF	2017.08.22, 02:28	2017.08.22, 14:39	12:11:00	20384	—
UNIVASF-SrBomfim	SDRSBM/LC/12072017-UNIVASF	2017.08.29, 09:36	2017.08.29, 13:53	04:17:00	20465	—

Indisponibilidade causada pelas operadoras referente ao mês Ago/2017

Topo

Cliente	Designação do circuito	Minutos indisponíveis	Disponibilidade	Minutos excedido	Núm. de paradas	Chamado na Operadora
CNEN-DICAE	CTT5011696	0	100.00%	0	1	
Embrapa-CNPMPF	CZM032915A	0	100.00%	0	1	
IFBA-Barreiras	BES081114A	78	99.83%	0	4	178792017 184902017 194632017
IFBA-Camacari	CAR54080616A	0	100.00%	0	2	
IFBA-Eunapolis	BAL2000006	1	100.00%	0	2	20170006742
IFBA-FeiraSantana	BAL2000007	1	100.00%	0	2	20170006746
IFBA-Irece	SDRIIE/LC/13072017	215	99.52%	36	10	0001666 0001699 1727 0001734
IFBA-Jacobina	JBN 5018116	0	100.00%	0	1	
IFBA-Jequie	SDR XYF JEE 0EW DP*V 0002	0	100.00%	0	2	
IFBA-Juazeiro	PW-BA-PE	0	100.00%	0	3	
IFBA-PauloAfonso	PALRNP01	696	98.44%	517	8	27659 27824/27822 28068
IFBA-PortoSeguro	BAL2000013	1	100.00%	0	3	20170006745
IFBA-SantoAmaro	SNA53192913A	0	100.00%	0	2	
IFBA-SimoesFilho	MTR-RNP-59	197	99.56%	18	1	25587

IFBA-StoAntonioJesus	SNJRN01	0	100.00%	0	5	
IFBA-Valenca	BAL2000001	0	100.00%	0	2	
IFBA-VitConquista	SDRXYFVCARNPDP*V0001	0	100.00%	0	2	
IFBaiano-Catu	SDRCAU/LC/11072017	1023	97.71%	844	5	1713 1746
IFBaiano-GovMangabeira	BAL200001	0	100.00%	0	1	20170006744
	BAL2000014	2	100.00%	0	1	
IFBaiano-Guanambi	273667	4253	90.47%	4074	4	1708787 17081455
IFBaiano-Itapetinga	ING5017703	0	100.00%	0	3	
IFBaiano-SrBonfim	SDRSBM/LC/12072017	453	98.99%	274	5	0001667 1682
	SDRSBM/LC/12072017-IFBAIANO	0	100.00%	0	2	
IFBaiano-Stalnes	SDR 5590523	68	99.85%	0	1	16165115
	SDR 5590529	59	99.87%	0	1	16165117
IFBaiano-TeixeiraFreitas	SDRXYFTAFA0FDDP*V0001	355	99.20%	176	6	2017617079651 2017619150384 2017619648327 2017620094184
IFBaiano-Urucuca	UUU 5010435	13	99.97%	0	2	16157584
	UUU 5010436	9	99.98%	0	2	16157590
IFBaiano-Valenca	BAL2000002	0	100.00%	0	1	
UFBA-VitConquista	SDRXYFVCA0GWD*V0001	203	99.55%	24	2	2017617082546
UFOB-Barreiras	BES081314A	92	99.79%	0	4	178802017 184912017 194642017
UFOB-BomJesusLapa	ACE-BOM-SSA-6732	1	100.00%	0	2	201708729461 201708252836465
UFOB-LuizEduardoMagalhaes	LEM081214A	98	99.78%	0	4	178822017 184932017 194622017
UFRB-Amargosa	TU-RNP-AMA01	0	100.00%	0	1	9326
UFRB-Cachoeira	CHE077313A	0	100.00%	0	2	177922017
UFRB-CasaMoeda	CHE079113A	0	100.00%	0	8	165762017 177912017
UFRB-CruzAlmas	CZM077013A	0	100.00%	0	1	177932017
UFRB-FeiraSantana	BAL2000016	3	99.99%	0	2	20170006743
UFRB-SantoAmaro	SAMRNP01	46	99.90%	0	1	27662
	SNA001184317A	0	100.00%	0	1	
UFRB-StoAntonioJesus	SDRSAJ_UFRB/03092015	496	98.89%	317	4	22080069702673 30080069700724
UFSE-PortoSeguro	PGU0F5SDR3FDDP*V0001	0	100.00%	0	2	
UFSE-TeixeiraFreitas	SDRXYFTAFA0EYDP*V0005	1856	95.84%	1677	3	2017618863629
UNILAB-SaoFranciscoConde	SFCRNP01	1867	95.82%	1688	3	27590/27661
UNIVASF-PauloAfonso	PALRNP02	701	98.43%	522	8	27660 27825/27823 28067
	SDRIIE/LC/13072017	449	98.99%	270	4	1681

UNIVASF-SrBomfim

SDRSBM/LC/12072017	5	99.99%	0	1	0001665
SDRSBM/LC/12072017-UNIVASF	0	100.00%	0	3	0001717

Observações